Record of proceedings of the hearing on 18.12.2020

Appeal No. 18 of 2020

Heard the representatives of the parties. The appellant submitted that his case about refund of development charges and payment of interest as per the for the amount withheld by the licensee. The appellant filed written submissions. A copy of the same is forwarded to the officers of the licensees. The officer of the licensee submitted the factual position and also agreed to make written submissions. The officers of the licensee are given an opportunity to file written submissions, if any. The matter is reserved for orders.

Appeal No. 19 of 2020

Heard the representatives of the parties. The appellant submitted his case about the categorization of the consumer. The officers of the licensee submitted the factual position. The officers also filed submissions in the matter and the same is received by the consumer representative. The appellant consumer is given an opportunity to file his written submissions. The matter is reserved for orders.

Sd/-Vidyut Ombudsman FAC

Appeal No. 20 of 2020

Heard the representatives of the parties. The appellant submitted his case about the demand raised in the month August 2020. The officers of the licensee submitted the factual position that the service was under disconnection before the consumer obtained same for lease. Earlier it resulted in excess load and the service was converted to HT service as such development charges and security deposit have been included in the bill after restoration supply. The officers also filed submissions in the matter. The appellant consumer is given an opportunity to file his written submissions. The matter is reserved for orders.

Sd/-Vidyut Ombudsman FAC

Appeal No. 21 of 2020

Heard the counsel for the appellant and the officers of the licensee. The appellant submitted his case about the billing for the domestic supply and giving excess bill for the months of March and April and May of 2020. The officers of the licensee submitted the factual position. The officers also filed the calculation about the billing for the said period. A copy of the same is given to the counsel for the appellant. The appellant consumer is given an opportunity to file his written submissions. The matter is reserved for orders.

Sd/-Vidyut Ombudsman FAC

Appeal No. 22 of 2020

Heard the representatives of the parties. The appellant submitted his case about the deration of the load for availing HT I (A) Optional category. The officers of the licensee submitted the factual position. The officers also filed submissions in the matter and the same is received by the consumer representative. The appellant consumer is given an opportunity to file his written submissions. The matter is reserved for orders.

Sd/-Vidyut Ombudsman FAC