



VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA
First Floor 33/11 kV substation, Hyderabad Boats Club Lane
Lumbini Park, Hyderabad - 500 063

:: Present:: Smt. UDAYA GOURI

Friday the Twenty Third Day of August 2019

Appeal No. 14 of 2019-20

Preferred against Order dt:30.05.2019 of CGRF in
CG No. 06/2019-20 of Siddipet Circle

Between

Sri. Basangari Janardhan Reddy, H.No.6-69, Gajulapally Village,
Doulthabad Mandal, Siddipet Dist. 502 247. Cell: 7702900323.

... Appellant

AND

1. The AE/OP/Doulthabad/TSSPDCL/Siddipet Dist.
2. The ADE/OP/Thukkapur/TSSPDCL/Siddipet Dist.
3. The AAO/ERO/Gajwel/TSSPDCL/Siddipet Dist.
4. The DE/OP/Gajwel/TSSPDCL/Siddipet Dist.
5. The SE/OP/Siddipet Circle/TSSPDCL/Siddipet.

... Respondents

The above appeal filed on 28.06.2019, coming up for final hearing before the Vidyut Ombudsman, Telangana State on 13.08.2019 at Siddipet in the presence of Sri. B. Janardhan Reddy - Appellant and Sri. Gnana Ratnaker Rao - I/c AAO/ERO/Gajwel, Sri. E. Jagadish Kumar - ADE/OP/Thukkapur and Sri. P. Karunakar - SE/OP/Siddipet for the Respondents and having considered the record and submissions of both parties, the Vidyut Ombudsman passed the following;

AWARD

This is an Appeal filed against the Orders of CGRF Siddipet in CG No. 06/2019-20.

2. The Appellant stated that he lodged a complaint before the CGRF Siddipet Circle vide CG No. 06/2019-20 seeking for a direction to the Respondents to give connection by fixing a pole near his house instead of giving connection to the LT Pole fixed at a distance of 50 meters from his house to the service connection No. SC 516 standing in the name of his mother B. Balamma, though it was issued under DDUGJY and yet they have issued a bill for an amount of Rs 170.50 ps as such prayed that even the said amount be withdrawn. And the learned CGRF failed to appreciate his contentions and only directed the Respondents to fix an intermediate pole nearer to his house and give connection. As such aggrieved by the same the present appeal is filed.

3. The Appellant i.e. B. Janardhan Reddy stated in the appeal that he has availed a domestic service connection with service connection No. 250 00516 on 06.11.2018 under Pandit Deen Dayal Yojna Scheme in the name of his mother namely Smt. Basanagari Balamma and that without giving electricity supply to the said connection the Respondents have raised bill for an amount of Rs 171/- on 02/2019 and collected the same, as such he has lodged a complaint to the Respondents to withdraw the said bill, but there was no response. Hence he approached the CGRF-1 on 02.05.2019. As such the Respondents have provided one electricity pole and LT with three wire line AB cable of 50 meters on 28.05.2019, but failed to withdraw the amount of Rs 171/- raised by them. As such prayed that the amount of Rs 171/- paid in Feb'2019 and also Rs 365/- raised in the month of June'2019 in spite of meter reading showing the units as "0".

4. The Respondents on the other hand submitted their written submissions vide Lr.No.AAE/OP/Doulthabad/F.No.V.O/D.No.78/2019 dt.17.07.2019, stating that the consumer complained to erection of LT line with AB cable and 8.0M pole to provide supply to SC.No G250 00516, Cat-I, at Gajulapally(V) in Doulthabad Mandal.

Thereafter this work was completed by erecting of 1 No. 8.0MPSCC pole and LT line was extended with 50mts length with LT AB cable and erected 1 no. 8.0M PSCC pole 24.05.2019.

That actually this service was released to BPL consumers under DDUGJY scheme with nil payment from consumer. Due to huge No.of applications under

DDUGJY scheme and agreement of execution of work has been given to single agency in subdivision level, restoration of supply to this consumers became late. This minimum bill has been raised for month of 2/19 & 4/19.

But consumer is using supply to his premises and 1-phase borewell also from nearby LT overhead line.

5. Rejoinder of the Appellant

The Appellant submitted his rejoinder dt.25.07.2019 reiterating the main appeal. The Appellant held that the Respondents told him to pay the bill first and after that meter will be issued. Under that condition he has paid the amount of Rs 171/- on 22.02.2019 but he could not get the meter. Again he met the ADE on 28.04.2019 for his grievance, the response was to wait for few days.

That he is having an agriculture connection bearing SC No.2397, for his submersible pumpset of 3 HP. That they have replaced the 2 wire aluminum conductor with new cable (LT AB Cable). That two goats died due to electrocution stated to be one of Sanja Mallaiah and one of his own. He could not get compensation from the electricity department. Further requested to provide three phase supply to his agriculture service connection.

6. In the face of the said contentions by both sides and in view of the Respondents fixing the pole and giving connection to the LT AB cable as required by the Appellant the following issues are framed:-

1. Whether the Appellant is for withdrawal of the bills raised by the Respondents on the service connection of the Appellant bearing No. G250 00516 under Category I at Gajulapally (V) in Doulthabad (M)? And
2. To what relief.

Heard both sides.

Issue No.1

7. Admittedly the service connection bearing No. G250 00516 was issued in the name of Smt. Balamma under Pandit Deen Dayal Yojna Scheme and that the

Appellant herein i.e. Basangari Janardhan Reddy R/o. H.No.6-69, Domaat (P), Gajulapally (V), Doulthabad (M) is the Son of the said B. Bamma and that the said Appellant sought the Respondents to provide with an LT line for a span of 50 meters along with the pole and withdrawal of Rs 171/- paid by him on the demand of the Respondents and further that the Respondents only complied with a part of his demand i.e. providing of LT line for a span of 50 meters along the pole but failed to withdraw Rs 171/- paid by him as per the directions of the CGRF, but his contention is that the service connection is provided to him under DDUGJY scheme with "0" units, the Respondents cannot raise Rs 171/- towards the meter charges and as such the same is liable to be withdrawn.

8. The contention of the Respondents on the other side vide Lr.No.78 dt.17.07.2019 is to the effect that the service was released to the BPL consumers under DDUGJY scheme with nil payment from the consumer. In view of the huge number of applications under the said scheme, the agreement for execution of work was allotted to single agency in the sub division level. Thereby the restoration of supply for this consumer delayed. Thus minimum bill was raised for the months of 02/2019 and 04/2019.

9. The said contentions admittedly show that the service connection No. G250 00516 belonging to the Appellant was though provided under Pandit Deen Dayal Yojna Scheme in the month of November'2018 and the supply was extended with loose lines and subsequently the bills were raised under minimum charges and later the loose lines were removed and the pole was erected with 50 meters of LT AB Cable, thus complied with the requirement of the Appellant towards removal of loose lines. The action of the Respondents also show that in view of the Tariff Order in vogue that requires the minimum charges invariably needed to be paid, they have charged the Appellant as per the Tariff Order. And when the minimum charges are collected as per the Tariff Order the same cannot be withdrawn as there is no provision to that effect. Hence the contention of the Appellant to direct the Respondents to withdraw the said amount collected as mentioned above is not tenable. Hence decides this issue against the Appellant.

10. The other issues raised by the Appellant i.e. with regarding to the agricultural service connection is not considered in the present appeal as the same was not raised before the learned CGRF.

Issue No.2

11. In the result the Appeal is dismissed.

TYPED BY Office Executive cum Computer Operator, Corrected, Signed and Pronounced by me on this the 23rd day of August, 2019.

Sd/-
Vidyut Ombudsman

1. Sri. Basangari Janardhan Reddy, H.No.6-69, Gajulapally Village, Doulthabad Mandal, Siddipet Dist. 502 247. Cell: 7702900323.
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6. The SE/OP/Siddipet Circle/TSSPDCL/Siddipet.

Copy to :

7. The Chairperson, CGRF-1, TSSPDCL, GTS Colony, Vengal Rao Nagar, Hyderabad.
8. The Secretary, TSERC, 5th Floor Singareni Bhavan, Red Hills, Lakdikapul, Hyd.