



BEFORE THE VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA

First Floor 33/11 kV Substation, Beside Hyderabad Boat Club
Lumbini Park, Hyderabad - 500 063

**PRESENT : SRI MOHAMMAD NIZAMUDDIN
VIDYUT OMBUDSMAN**

**TUESDAY THE TWENTIETH DAY OF JANUARY
TWO THOUSAND AND TWENTY SIX**

Appeal No. 42 of 2025-26

Between

Sri B. Thirupathi Reddy, s/o. Bhumreddy, H.No.2-47/1, Pottur (Narsakkapeta)
Village, Ellanthakunta Mandal, Rajanna Sircilla District - 505 401.

..... Appellant

AND

1. The Assistant Engineer/Operation/CESS/Ellanthakunta - 9440814080
2. The Assistant Divisional Engineer/Operation/CESS/Thangalapally -
9154296731.
3. The Divisional Engineer/Operation/CESS/Sircilla - 9440814061

..... Respondents

This appeal is coming on before me for final hearing on this day in the presence of the appellant and Sri S. Srinivas - DE/Technical/CESS for the respondents and having stood over for consideration till this day, this Vidyut Ombudsman passed the following Award:

AWARD

This appeal is preferred aggrieved by the Award passed by the Consumer Grievances Redressal Forum - Nizamabad, (in short 'the Forum') of Telangana Northern Power Distribution Company Limited (in short 'TGNPDCL') in C.G.No. 68/2025-26/ Rajanna Sircilla District dt.26.11.2025,

closing the complaint with specific observations.

CASE OF THE APPELLANT BEFORE THE FORUM

2. The case of the appellant is that the appellant in order to start a business in the name and style “Sri Durga Malleshwara Swamy Saw Mill and Timber Depot” at Pothur Village of Ellanthukunta Section applied for 15 HP electricity connection under Category-III with 3 HP line and DTR from the respondents. Accordingly he requested the respondents for permission on 100% turnkey basis for execution of laying the line and DTR.

WRITTEN SUBMISSIONS OF THE RESPONDENTS BEFORE THE FORUM

3. In the written reply filed by the Managing Director of the respondents, he has submitted that there is a resolution passed by the Co-operative Electric Supply Society Ltd., (in short ‘CESS’) on 13.09.2023 to the effect that the estimates under 100% turnkey basis is only for Government works.

4. After considering the material on record, the learned Forum has advised the appellant to pay the estimated charges under 100% cost of payment as per the departmental procedure and the respondents were directed to execute the said work after receipt of the estimated charges etc.,

5. Aggrieved by the said Award of the learned Forum, the present appeal is preferred reiterating the contents of his complaint filed before the learned

Forum. It is accordingly prayed to direct the respondents to release new Service Connection for the proposed Saw Mill and Timber Depot of the appellant.

WRITTEN SUBMISSION OF RESPONDENTS

6. In the written reply filed by respondent No.3, before this Authority, it is, inter-alia, submitted that as per the resolution of the Managing Committee of the CESS dt.13.09.2023, the respondents are not giving sanction under 100% turnkey works to the private individuals.

ARGUMENTS

7. It is submitted by the appellant that the respondents are discriminating against him without giving sanction for execution of work of his Saw Mill and Timber Depot under 100% turnkey basis though he made all arrangements to commence the Mill and Timber Depot, the respondents are delaying the matter in releasing the service connection. Therefore it is prayed to direct the respondents to permit to execute the work of laying the line and erecting the DTR under 100% turnkey basis.

8. On the other hand, it is submitted on behalf of the respondents that after resolution dt.13.09.2023, the respondents are not allotting the execution of the works to the private individuals on 100% turnkey basis. Therefore it is prayed to reject the appeal.

POINTS

9. The points that arise for consideration are:-

- i) Whether the appellant is entitled for execution of laying line and erecting DTR for his proposed Saw Mill and Timber Depot under 100% turnkey basis?
- ii) Whether the impugned Award of the learned Forum is liable to be set aside? and
- iii) To what relief?

POINT Nos. (i) and (ii)

ADMITTED FACTS

10. The admitted facts are as under:-

- i) The appellant has applied for release of new Service Connection for his Saw Mill and Timber Depot.
- ii) So far the said connection was not sanctioned.

SETTLEMENT BY MUTUAL AGREEMENT

11. Both the parties have appeared before this Authority virtually and physically. Efforts were made to reach a settlement between the parties through the process of conciliation and mediation. However, no settlement could be reached. The hearing, therefore, continued to provide reasonable opportunity to both the parties to put-forth their case and they were heard.

REASONS FOR DELAY IN DISPOSING OF THE APPEAL

12. The present appeal was filed on 01.01.2026. This appeal is being disposed of within the period of (60) days as required.

CRUX OF THE MATTER

13. The extension of power supply under Category-III (Industrial) load of 15 HP to M/s. Sri Durga Malleshwara Swamy Saw Mill and Timber Depot at Pothur Village of Ellanthukunta Section, involves the following scheme of work:-

4 (a) Work Involvement:

Sl. No.	Type of work involvement	Unit	Qty
1	Erection of 11KV line with 55Sq.mm AAA Conductor over 9.1Mtr PSCC poles	CKM	0.250
2	Erection of Three Phase 25KVA Distribution Transformer on 9.1M Double Pole Structure with all Switchgear and Protective devices (For industrial load purpose)	No's	1
3	Erection of Single Phase 25KVA Distribution Transformer on the proposed 3ph DTR 9.1M Double Pole Structure with all Switchgear and Protective devices (For Lighting load purpose due to proposed load is acts on 11KV Agriculture feeder)	No's	1
4	Installation of 3 Phase LT CT Operated Trivector Meter	No's	1

14. To execute the above said work in general there are two procedures:-

- i) The total work shall be executed by the CESS limited procuring all the required materials from their internal stores.
- ii) Turnkey contract through a single agency (contractor) responsible for design, engineering, procurement, supply, erection, testing, and commissioning, handing over a working system to the department.

15. Upon the application of the appellant in TG-iPASS dt.08.04.2025, the Managing Director, CESS Ltd., Sircilla, accorded approval for the said

scheme under total execution of work by the department and issued demand notice vide Lr.No.147 dt.26.04.2025 for an amount of Rs.5,08,294/-. Notwithstanding the above the appellant pleaded vide letter dt.05.05.2025 to revise the estimate for execution of the work under 100% turnkey basis.

16. The request of the appellant was denied by the respondents in view of the resolution passed by the Managing Committee dt.13.09.2023, wherein no private work is to be approved under 100% turnkey basis with an exemption to Government works only. The appellant produced numerous approval copies of various consumers allowing the execution of work under 100% turnkey basis which are all prior to the date of resolution passed by the Managing Committee dt.13.09.2023. The respondents contended that after passing the resolution none of the private parties were approved to execute the work under 100% turnkey basis. The said resolution is extracted as under:-

కార్యవర్గ సమావేశము

సహకార పేర్కొనబడిన సభ్యుల సంగతిని అధ్యక్షుడు సీరియస్ పాటకవర్గ సమావేశము తేది 13-09-2023 బుధవారం తేదీన ఉదయం 11 గంటలకు సెన్ గ్రూప్ కార్యాలయం సీరియస్ జేర్స్ శ్రీ శ్రీ చిత్తలరామారావు ఛైర్మన్ గారి అధ్యక్షతన "పాటకవర్గ సమావేశం" ఏర్పాటు చేయడం జరిగినది.

పరిపాలనా సంచాలకులు,
సెన్-బిఎస్ఐ

సభ్యులు

1. శ్రీ చిత్తలరామారావు గారు ఛైర్మన్
2. శ్రీ దేవరకొండ ఆరుపతి గారు వైస్ ఛైర్మన్
3. శ్రీమతి ఉడ్డి రమణి గారు డైరెక్టర్ D. Rame Devi
4. శ్రీ వాల్మీకి లక్ష్మీనారాయణ గారు డైరెక్టర్
5. శ్రీ మల్లుగారి రవీంద్రరెడ్డి గారు డైరెక్టర్
6. శ్రీ గోపీనాథ నారాయణ రావు గారు డైరెక్టర్
7. శ్రీ వరుస కృష్ణ హరి గారు డైరెక్టర్
8. శ్రీ పండుపల్లి లంజరెడ్డి గారు డైరెక్టర్
9. శ్రీ మాడుగుల మల్లేశం గారు డైరెక్టర్
10. శ్రీ మిశ్రా శ్రీనివాస్ రావు గారు డైరెక్టర్
11. శ్రీమతి నామాలు ఉష గారు డైరెక్టర్
12. శ్రీ ఆకుల గంగారామ్ గారు డైరెక్టర్

13. శ్రీ రేగుల వెణి హరిదరబ్ రావు గారు డైరెక్టర్ ~~ADP~~
14. శ్రీ ఆకుల దేవరాజం గారు డైరెక్టర్ ADP
15. శ్రీ కొట్టెపల్లి సుధాకర్ గారు డైరెక్టర్ K.S. & S.

ఇట్టి సమావేశమునకు పై పాఠకవర్గ సభ్యులు హాజరు కావడం జరిగినది. ఈ సమావేశంలో ఈ క్రింది అంశాలను చర్చించి తీర్మానించి ఆమోదించునట్లు

వజ్రేండా

తీర్మానింపు

01. ఆగస్టు - 2023 గల మాసం 01. ఆగస్టు - 2023 మాసం 01. యొక్క సభ్యత్వ వసూలు సభ్యులు - 920 మరియు సభ్యత్వం యొక్క రూపాయి రూ. 23,162/- నమోదు చేయడమైనది

పరిపాలనా సంచాలకులు
సెన్ లి. సిరిసిల్లా

ఇట్టి సభ్యత్వ వసూలు 1 చర్చించి ఆమోదించునట్లు

చైర్మన్
సెన్ లి. సిరిసిల్లా

02. ఆగస్టు - 2023 మాసం 02. ఆగస్టు - 2023 మాసం 02. యొక్క జమ - ఫిర్కల గురించి యొక్క జమ - ఫిర్కల: చర్చించి ఆమోదించునట్లు

పరిపాలనా సంచాలకులు
సెన్ లి. సిరిసిల్లా

చైర్మన్
సెన్ లి. సిరిసిల్లా

17. The discretion of allowing the execution of work of the said scheme lies with the respondents since in future course of time they are responsible to maintain the transformer and lines which are to be erected under such scheme. The respondents are apprehensive of the execution of the work and quality of the materials which are to be procured by the private parties. It is not binding upon the respondents by any statutory Rules to allow 100% turnkey work to the prospective consumers and under the resolution passed by the CESS Ltd., the appellant is not entitled to execute the work under 100% turnkey basis. Accordingly, I hold that the appellant is not entitled for execution of laying line and erecting DTR for his proposed Saw Mill and

Timber Depot under 100% turnkey basis and thus the impugned Award is not liable to be set aside. These points are accordingly decided against the appellant and in favour of the respondents.

Point No.(iii)

18. In view of the findings on point Nos. (i) and (ii) the appeal is liable to be rejected.

RESULT

19. In the result the appeal is rejected confirming the Award passed by the learned Forum.

A copy of this Award is made available at <https://vidyutombudsman-tserc.gov.in>.

Typed to my dictation by Office Executive cum Computer Operator, corrected and pronounced by me on the 20th day of January 2026.

**Sd/-
Vidyut Ombudsman**

1. Sri B. Thirupathi Reddy, s/o. Bhumreddy, [H.No.2-47/1](#), Pottur (Narsakkapeta) Village, Ellanthakunta Mandal, Rajanna Sircilla District - 505 401.
2. The Assistant Engineer/Operation/CESS/Ellanthakunta - 9440814080
3. The Assistant Divisional Engineer/Operation/CESS/Thangalapally - 9154296731.
4. The Divisional Engineer/Operation/CESS/Sircilla - 9440814061

Copy to

5. The Chairperson, Consumer Grievances Redressal Forum of TGSPDCL-Nizamabad.