



**BEFORE THE VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA**

First Floor 33/11 kV Substation, Beside Hyderabad Boat Club  
Lumbini Park, Hyderabad - 500 063

**PRESENT : SRI MOHAMMAD NIZAMUDDIN  
VIDYUT OMBUDSMAN**

FRIDAY THE THIRTY FIRST DAY OF JANUARY  
TWO THOUSAND AND TWENTY FIVE

**Appeal No. 40 of 2024-25**

Between

Sri Mazhar Ahmed, s/o. Maqbool Ahmed, H.No.1-10/18/F3, Sha Shab Gutta,  
Mahaboobnagar, Mahaboobnagar District - 509 001. Ph.No.9966652294.

**..... Appellant**

**AND**

1. The Assistant Engineer/Operation/MBNR Town-III/TGSPDCL/Mahaboobnagar District.
2. The Assistant Divisional Engineer/Operation/Mahaboobnagar Town / TGSPDCL/ Mahaboobnagar District.
3. The Divisional Engineer/Operation/Mahaboobnagar/TGSPDCL/ Mahaboobnagar District.
4. The Superintending Engineer /Operation/Mahaboobnagar/TGSPDCL/ Mahaboobnagar District.
5. The Chief Engineer/Commercial/Corporate Office/TGSPDCL/Hyderabad.

**.....Respondents**

This appeal is coming on before me for final hearing on this day in the presence of the appellant in person, virtually and Sri Thourya- ADE/OP/Town for the respondents, virtually and having stood over for consideration, this Vidyut Ombudsman passed the following:-

**AWARD**

This appeal is preferred aggrieved by the Award in C.G.No.108/2024-25  
dt.23.10.2024, Mahaboobnagar Circle passed by the Consumer Grievances

Redressal Forum - I Rural (in short 'the Forum') of Telangana State Southern Power Distribution Company Limited (in short 'TGSPDCL'), disposing of the complaint.

### **CASE OF THE APPELLANT BEFORE THE FORUM**

2. The case of the appellant before the learned Forum is that a transformer was installed in front of his Plot No.9 at Yenugonda Village, Mahaboobnagar by the respondents. Owing to the existence of the said transformer the appellant was unable to do anything in the said plot. Therefore it was prayed to direct the respondents to shift the said transformer to another place.

### **WRITTEN SUBMISSIONS OF THE RESPONDENTS**

3. In the written reply submitted by respondent No. 1 before the learned Forum, it is, inter-alia, submitted that the subject transformer was erected in May 2024 to solve low voltage problem at Srinivasa Colony, Yenugonda, Mahaboobnagar District.

### **AWARD OF THE FORUM**

4. After considering the material on record and after hearing both sides, the learned Forum has disposed of the complaint with specific directions to the parties herein.

5. Aggrieved by the impugned Award passed by the learned Forum, the present appeal is preferred, reiterating the contents of the complaint filed by the appellant before the learned Forum.

## **WRITTEN SUBMISSION OF THE RESPONDENTS**

6. In the written reply filed by respondent No. 2, he has reiterated the contents of the written reply filed by respondent No.1 before the learned Forum.

## **ARGUMENTS**

7. Heard both sides. Both sides have submitted that now the work is executed as desired by the appellant and photos were also sent to that effect.

## **POINTS**

8. The points that arise for consideration are:-
- i) Whether the appeal is liable to be closed? and
  - ii) To what relief?

## **POINT No. (i)**

## **SETTLEMENT BY MUTUAL AGREEMENT**

9. Both the parties have appeared before this Authority on different dates virtually. Efforts were made to reach a settlement between the parties through the process of conciliation and mediation. Accordingly respondent No.2 took initiative to shift the subject transformer to the right side portion of the plot of the appellant as desired by the appellant with the minimum possible expenditure. The photograph of the subject transformer after its shift is as under:-



In view of these factors, the appeal is liable to be closed.

**POINT No. (ii)**

10. In view of the findings on point No. (i), the appeal is liable to be closed.

**RESULT**

11. In the result, the appeal is closed. As already stated, respondent No.2 took initiative for shifting the subject transformer to the desired place of the appellant with minimum expenditure. Such initiation by respondent No.2 is appreciated.

A copy of this Award is made available at <https://vidyutombudsman-tserc.gov.in>.

Typed to my dictation by Office Executive cum Computer Operator, corrected and pronounced by me on the 31st day of January 2025.

**Sd/-  
Vidyut Ombudsman**

1. Sri Mazhar Ahmed, s/o. Maqbool Ahmed, H.No.1-10/18/F3, Sha Shab Gutta, Mahaboobnagar, Mahaboobnagar District - 509 001. Ph.No.9966652294.
2. The Assistant Engineer/Operation/MBNR Town-III/TGSPDCL / Mahaboobnagar District.
3. The Assistant Divisional Engineer/Operation/Mahaboobnagar Town /TGSPDCL / Mahaboobnagar District.
4. The Divisional Engineer/Operation/Mahaboobnagar/ TGSPDCL/ Mahaboobnagar District.
5. The Superintending Engineer /Operation/Mahaboobnagar/TGSPDCL/ Mahaboobnagar District.
6. The Chief Engineer/Commercial/Corporate Office/TGSPDCL/Hyderabad.

**Copy to**

7. The Chairperson, Consumer Grievances Redressal Forum of TSSPDCL-Rural, H.No.8-03-167/14, GTS Colony, Yousufguda, Hyderabad.

