



BEFORE THE VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA

First Floor 33/11 kV Substation, Beside Hyderabad Boat Club
Lumbini Park, Hyderabad - 500 063

**PRESENT : SRI MOHAMMAD NIZAMUDDIN
VIDYUT OMBUDSMAN**

WEDNESDAY THE THIRD DAY OF DECEMBER
TWO THOUSAND AND TWENTY FIVE

Appeal No. 30 of 2025-26

Between

Dr. BB Reddy, Yashoda Plaza, Opp: Open Auditorium, Vanasathali Residency,
Hill Colony, Vanasathalipuram, Hyderabad - 500 070. Ph.No.9989927278,
9550267546.

.....Appellant

AND.

1. The Assistant Engineer/Operation/Hayath Nagar/TGSPDCL/Saroor Nagar.
2. The Assistant Divisional Engineer/Operation/Hayath Nagar/TGSPDCL/Saroor Nagar.
3. The Assistant Accounts Officer/ERO/Hayath Nagar/TGSPDCL/Saroor Nagar.
4. The Divisional Engineer/Operation/Saroor Nagar/TGSPDCL/Saroor Nagar.
5. The Superintending Engineer/OP/Saroor Nagar/TGPDCL/Saroor Nagar.

..... Respondents

This appeal is coming on before me for final hearing on this day in the presence of the appellant and Sri Syed Mirazuddin Quadri - AE/OP/Hayath Nagar and Sri Vijaya Bhaskar -ADE/OP/Hayath Nagar for the respondents and having stood over for consideration till this day, this Vidyut Ombudsman passed the following Award:

AWARD

This appeal is preferred aggrieved by the Award passed by the Consumer Grievances Redressal Forum - II (Greater Hyderabad Area), (in

short 'the Forum') of Telangana State Southern Power Distribution Company Limited (in short 'TGSPDCL') in C.G.No. 79/2025-26/Saroor Nagar Circle dt.07.10.2025, rejecting the complaint.

CASE OF THE APPELLANT BEFORE THE FORUM

2. The respondents have released Service Connection No. 623300173 (in short 'the subject Service Connection') in favour of Sri Geeta Parishramika Goud Sangham in the land of the appellant. Therefore it was prayed to dismantle the subject Service Connection.

WRITTEN SUBMISSIONS OF THE RESPONDENTS

3. In the written reply filed by respondent No.1, before the learned Forum, it is, inter-alia, submitted that a sum of Rs.19,139/- (Rupees nineteen thousand one hundred and thirty nine only) was paid by the consumer of the subject Service Connection. Therefore, the subject Service Connection was released in its favour on 12.10.2023 in Sy.No.159 of Hayath Nagar Mandal, Rangareddy District after due enquiry.

AWARD OF THE FORUM

4. After considering the material on record and after hearing the respondents, the learned Forum has rejected the complaint on the ground that O.S.No.698 of 2022 filed by the appellant is still pending before the Civil Court

in Ranga Reddy District pertaining to the property in dispute.

GROUND OF APPEAL

5. Aggrieved by the order passed by the learned Forum the present appeal is preferred reiterating the contents of the complaint filed before the learned Forum. It is accordingly prayed to set aside the impugned Award of the learned Forum and take action against the subject Service Connection.

WRITTEN SUBMISSION OF RESPONDENTS

6. In the written reply filed by respondent No.2, it is, inter-alia, submitted that an amount of Rs.19,139/-, three times of Security Deposit was paid for obtaining the subject Service Connection. Therefore it was released on 12.10.2023. Bills are being paid for the subject Service Connection.

ARGUMENTS

7. The appellant, has filed written submissions, stating, inter-alia, that the Gouda Sangham has not submitted any ownership document and only executed indemnity bond but so far the subject Service Connection was not disconnected. A Civil Suit in O.S.No.698 of 2022 filed by the appellant is pending in respect of Sy.No.206 of Bagh Hayath Nagar Village, accordingly it is prayed to allow the appeal.

8. On the other hand, the respondents have supported the Award of the learned Forum. It is accordingly prayed to reject the appeal.

POINTS

9. The points that arise for consideration are:-

- i) Whether the subject Service Connection is liable to be dismantled?
- ii) Whether the impugned Award of the learned Forum is liable to be set aside? and
- iii) To what relief?

POINT Nos. (i) and (ii)

ADMITTED FACTS

10. The admitted facts are as under :-

- i) The respondents have released the subject Service Connection in favour of Geeta Parishramika Goud Sangham.
- ii) The subject Service Connection is not dismantled or disconnected so far.

SETTLEMENT BY MUTUAL AGREEMENT

11. Both the parties have appeared before this Authority virtually and physically. Efforts were made to reach a settlement between the parties through the process of conciliation and mediation. However, no settlement could be reached. The hearing, therefore, continued to provide reasonable opportunity to both the parties to put-forth their case and they were heard.

REASONS FOR DELAY IN DISPOSING OF THE APPEAL

12. The present appeals were filed on 19.11.2025. This appeal is being disposed of within the period of (60) days as required.

CRUX OF THE MATTER

13. The material on record goes to show that the respondents have released the subject Service Connection in favour of the above said Gouda Sangham. It appears that the respondents have examined certain documents and released the said Service Connection. The respondents initially have to satisfy themselves, prima-facie, and release a new Service Connection after verifying the documents filed by the party. This was exactly done in this case. It is the prima-facie, satisfaction of the respondents about the, prima-facie, ownership or possession of the proposed consumer. The consumer has fundamental right to obtain a new Service Connection after giving indemnity bond. If any dispute is raised subsequently, the Civil Court will decide the issue in respect of the ownership of the land and its possession etc., as well as the Service Connection. The learned Forum and this Authority has no jurisdiction to adjudicate the ownership or possession of a person. It is the Civil Court which has to decide such matters. Once the Service Connection has been released, the person who objects to such release has to approach the Civil Court for resolving the civil dispute. Therefore the initial release of the subject Service Connection is quite legal and the respondents cannot be found fault.

14. The learned Forum has rejected the complaint under Clause 2.37 of Regulation 3 of 2015 of Hon'ble Telangana ERC. When the said Clause is applied it is necessary for the learned Forum to see that the parties and the

dispute involved in the pending case are one and the same. No discussion is there in this regard as to who filed O.S.No.698 of 2022 against whom it was filed and what are the reliefs sought in the said suit etc., Therefore for these reasons the application of Clause 2.37 itself is doubtful. In view of these factors, I hold that the subject Service Connection is not liable to be dismantled and the Award of the learned forum is not liable to be set aside but for different reasons. These points are accordingly decided against the appellant and in favour of the respondents.

15. When once the subject Service Connection was released, its dismantling is not a solution. The winning party will benefit from the subject Service Connection after a finding to that effect by the Civil Court.

POINT No. (iii)

16. In view of the findings on point Nos. (i) and (ii), the appeal is liable to be rejected.

RESULT

17. In the result, the appeal is rejected confirming the Award passed by the learned Forum, but for different reasons.

A copy of this Award is made available at <https://vidyutombudsman-tserc.gov.in>.

Typed to my dictation by Office Executive cum Computer Operator, corrected and pronounced by me on the 3rd day of December 2025.

**Sd/-
Vidyut Ombudsman**

1. Dr. BB Reddy, Yashoda Plaza, Opp: Open Auditorium, Vanasathali Residency Hill Colony, Vanasathalipuram, Hyderabad - 500 070. Ph.No.9989927278, 9550267546.
2. The Assistant Engineer/Operation/Hayath Nagar/TGSPDCL/Saroor Nagar.
3. The Assistant Divisional Engineer/Operation/Hayath Nagar/TGSPDCL/Saroor Nagar.
4. The Assistant Accounts Officer/ERO/Hayath Nagar/TGSPDCL/Saroor Nagar.
5. The Divisional Engineer/Operation/Saroor Nagar/TGSPDCL/Saroor Nagar.
6. The Superintending Engineer/OP/Saroor Nagar/TGPDCL/Saroor Nagar.

Copy to

7. The Chairperson, Consumer Grievances Redressal Forum of TGSPDCL- Greater Hyderabad Area, Door No.8-3-167/E/1, Central Power Training Institute (CPTI) Premises, TSSPDCL, GTS Colony, Vengal Rao Nagar, Erragadda, Hyderabad - 45.

