



BEFORE THE VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA

First Floor 33/11 kV Substation, Beside Hyderabad Boat Club
Lumbini Park, Hyderabad - 500 063

**PRESENT : SRI MOHAMMAD NIZAMUDDIN
VIDYUT OMBUDSMAN**

MONDAY THE SIXTH DAY OF OCTOBER
TWO THOUSAND AND TWENTY FIVE

Appeal No. 21 of 2025-26

Between

Mr. Abdul Rahim, s/o. Late M.D.Abdul Ali, r/o.2-4-1113/12, Moulana Azad Nagar,
Kachiguda, Hyderabad - 9949952134.

.....Appellant

AND

1. The Assistant Engineer/Operation/Kachiguda/TGSPDCL/Hyd.Central.
2. The Assistant Divisional Engineer/Operation/Barkathpura/TGSPDCL /Hyd.Central.
3. The Assistant Accounts Officer/ERO/Azamabad/TGSPDCL/Hyd.Central.
4. The Divisional Engineer/Operation/Azamabad/TGSPDCL/Hyd.Central.
5. The Superintending Engineer/Operation/Hyd.Central/TGSPDCL/Hyd.Central.

..... Respondents

This appeal is coming on before me for the final hearing on this day in the presence of Sri Ravinder Prasad Srivastava - authorised representative of the appellant and Sri B. Arjun - AE/OP/Kacheguda, Sri - A.Srinivas - ADE/OP/Barkatpura and Smt. B. Padma - AAO/ERO/Azamabad for the respondents and having stood over for consideration till this day, this Vidyut Ombudsman passed the following:-

AWARD

This appeal is preferred aggrieved by the Award passed by the
Consumer Grievances Redressal Forum - Greater Hyderabad Area (in short

'the Forum') of Telangana State Southern Power Distribution Company Limited (in short 'TGSPDCL') in C.G.No.59/2025-26/Hyd Central Circle dt.15.09.2025, rejecting the complaint.

CASE OF THE APPELLANT BEFORE THE FORUM

2. The case of the appellant is that the appellant is the legal heir of late MD. Abdul Ali and occupier of H.No.2-4-1113/12, situated at Moulana Azad Nagar, Kacheguda, Hyderabad (in short 'the subject premises'). The Government have granted patta to his late father Abdul Ali on 30.12.1980. The Hon'ble XXII Junior Civil Judge, City Civil Court, Hyderabad decreed the suit in O.S.No.992 of 2016 on 15.03.2017 filed by him in his favour against one Smt. Putli Begum, who is the sister of the appellant, restraining her from interfering in his possession over the disputed property. The appellant applied for a domestic Service Connection for 2 KW vide NR901254375348 on 15.05.2025 by paying Rs.3,625/-. The meter was allotted by the respondents, the Line-man has fixed the meter in the above said premises. Immediately thereafter the said meter was removed and power supply was disconnected without assigning any reason. Therefore, it was prayed to restore the power supply to the appellant for the premises stated above and to pay compensation @ Rs.200/- per day w.e.f.,15.06.2025 till the date of release of power supply etc.,

WRITTEN SUBMISSIONS OF THE RESPONDENTS

3. In the written reply filed by respondent No.1 before the learned Forum, it is, inter-alia, submitted that the appellant submitted copy of patta in the name of his father and also the copy of judgement in O.S.No.992 of 2016. They took indemnity bond on Rs.100/- and released the meter. After the meter was fixed, on the same day one Ameena Bee (daughter of Abdul Ali), sister of late Putli Bee, made an objection by submitting a copy of gift deed No.3127/2000, executed by one Rameeza Bee, wife of late Abdul Ali in favour of one Putli Bee and she prayed to remove the meter. Because of the said dispute, the meter was removed.

AWARD OF THE FORUM

4. After considering the material on record and after hearing both sides, the learned Forum has rejected the complaint.

5. Aggrieved by the said Award of the learned Forum, the present appeal is preferred, reiterating the contents of the complaint filed before the learned Forum. It is accordingly prayed to set aside the impugned Award, restore the power supply to the premises of the appellant and also to pay compensation @ Rs.200/- per day w.e.f, 15.06.2025 till the date of reconnection of power supply etc.,

6. In the written reply was filed by the respondent No.1 before this Authority, he has reiterated the contents of his written reply filed before the learned Forum.

ARGUMENTS

7. It is submitted by the authorised representative of the appellant that the appellant is the owner and possessor of the premises bearing H.No.2-4-1113/12, situated at Moulana Azad Nagar, Kacheguda, Hyderabad and he applied for power supply with the respondents by paying necessary amounts and accordingly, the respondents have released the power supply but without disclosing any reasons, suddenly removed the meter after its installation and it is accordingly prayed to direct the respondents to reconnect the power supply to the premises in question and to award compensation @ Rs.200/- per day from the date of removal of power supply till its restoration.

8. On the other hand, it is submitted by respondent No.1 that on the application of the appellant, they have released power supply to the appellant and installed the meter, but on the same day one Ameena Bee objected for such release as such the meter was removed. Therefore, it is prayed to reject the appeal.

POINTS

9. The points that arise for consideration are:-

- i) Whether the appellant is entitled for reconnection of the power supply in his premises mentioned as prayed for?
- ii) Whether the appellant is entitled for compensation @ Rs.200/- per day for the relevant period as prayed for?
- iii) Whether the Award of the learned Forum is liable to be set aside? and
- iv) To what relief?

POINT Nos. (i) to (iii)

ADMITTED FACTS

10. It is an admitted fact that the respondents have installed the meter to the appellant at premises H.No.2-4-1113/12 situated at Moulana Azad Nagar, Kacheguda, Hyderabad. It is also an admitted fact that the said meter was removed from the said premises and power supply was disconnected.

SETTLEMENT BY MUTUAL AGREEMENT

11. Both the parties have appeared before this Authority virtually and physically. Efforts were made to reach a settlement between the parties through the process of conciliation and mediation. However, no settlement could be reached. The hearing, therefore, continued to provide reasonable opportunity to both the parties to put-forth their case and they were heard.

REASONS FOR DELAY IN DISPOSING OF THE APPEAL

12. The present appeal was filed on 24.09.2025. This appeal is disposed of within the period of (60) days.

CRUX OF THE MATTER

13. The appellant filed as many as (4) documents. The first document is the copy of the Aadhar Card in the name of the appellant. In this document H.No. 2-4-1113/12 is mentioned. The second document filed by the appellant is copy of Form-B, Patta Certificate. This document shows the Form-D patta certificate was given to the father of the appellant to an extent of (36) sq.yards. The third document is the copy of the death certificate of the father of the appellant. The fourth document is the copy of judgement of the learned XXII Junior Civil Judge, City Civil Court, Hyderabad in O.S.N.o 992 of 2016 dt.15.03.2017, with copy of decree. The said suit was filed by the appellant against Smt.Pulti Begum, for grant of perpetual injunction in respect of an extent of (12) sq.yards. That said was decreed.

14. As already stated, on the application of the appellant for release of new Service Connection to his premises, the respondents have released the power supply and also installed the meter. From the documents filed by the appellant, it is clear that the appellant filed a suit in respect of a single room and the said suit was decreed in his favour. The respondents have filed a copy

of consumer details with the same H.No.2-4-1113/12, wherein one consumer by name Putli Begum has obtained SC No. USC No. 101122300 (SC No.H2001858). According to the respondents soon after the installation of the meter in the premises as requested by the appellant, one Ameena Bee made an objection in respect of the said installation of the meter. Then the respondents have removed the said meter on the ground that there is a property dispute. The respondents have also filed other documents like copy of electricity bill in the name of Putli Begum at H.No. 2-4-1113/12. Copy of the Aadhar card in the name of one Ameena Bee is also filed showing H.No.2-4-1113/12. Copy of gift deed and Encumbrance Certificate in respect of H.No.2-4-1113/12 are also filed. Copy of death certificate of Smt. Putli Begum is also filed.

15. The above factors go to indicate that soon after application of the appellant, the respondents have released the Service Connection and installed the electric meter as prayed for by the appellant to the premises. But thereafter on the objection made by one Ameena Bee, who has produced copy of gift deed etc, the meter was removed. Thus it is quite clear that there is a civil dispute between the appellant and one Ameena Bee. When there is a civil dispute, the matter is to be settled before the Civil Court including the present dispute. The respondents before release of the meter obtained indemnity bond and removed the meter after they received objection from a third party. Further the person who objected for installation of the meter is not before the Forum.

No adverse Award can be passed against a third party who is not before the Forum. Therefore, the appellant has to approach the proper Forum to resolve his civil dispute. Accordingly I hold that the appellant is not entitled for reconnection of the power supply in his premises as prayed for. In view of these findings, the question of awarding compensation as claimed by the appellant does not arise. Therefore I hold that the appellant is not entitled for awarding compensation and the Award of the learned forum is liable to be confirmed. These points are accordingly decided against the appellant and in favour of the respondents.

Point No.(iv)

16. In view of the finding on point Nos.(i) to (iii), the appeal is liable to be rejected.

RESULT

17. In the result, the appeal is rejected confirming the Awards passed by the learned forum.

A copy of this Award is made available at <https://vidyutombudsman-tserc.gov.in>.

Typed to my dictation by Office Executive-cum-Computer Operator, corrected and pronounced by me on this the 6th day of October 2025.

Sd/-

Vidyut Ombudsman

1. Mr. Abdul Rahim, s/o. Late M.D.Abdul Ali, r/o.2-4-1113/12, Moulana Azad Nagar, Kachiguda, Hyderabad - 9949952134.
2. The Assistant Engineer/Operation/Kachiguda/TGSPDCL/Hyd.Central.
3. The Assistant Divisional Engineer/Operation/Barkathpura/TGSPDCL/Hyd.Central.
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5. The Divisional Engineer/Operation/Azamabad/TGSPDCL/Hyd.Central.
6. The Superintending Engineer/Operation/Hyd.Central/TGSPDCL/Hyd.Central

Copy to

7. The Chairperson, Consumer Grievances Redressal Forum of TSSPDCL- Greater Hyderabad Area, Door No.8-3-167/E/1, Central Power Training Institute (CPTI) Premises, TSSPDCL, GTS Colony, Vengal Rao Nagar, Erragadda, Hyderabad - 45.

