

Appeal No. 1 of 2021 -22

Heard the appellant and the officers of the licensee. The appellant stated about the nature of issue involved in the appeal that is fixed charges for the power supply availed to function hall. The officers of the licensee stated that they are new incumbents on transfer and as such need time to submit the case. Accordingly adjourned call on 23.10.2021 at 3 PM

Sd/-

Vidyut Ombudsman FAC

Appeal No. 3 of 2021 -22

Heard the appellant and the officers of the licensee. The appellant stated about the release of supply to another person in his premises and he has approached the Hon'ble High Court. Later he applied for dismantling the said service and release of a new service which is not being considered therefore this appeal. The officers of the licensee have filed their submission and handed over a copy to the appellant. The appellant sought time to go through the same. Accordingly adjourned call on 30.10.2021 at 3 PM.

Sd/-

Vidyut Ombudsman FAC

Appeal No. 4 of 2021 -22

The appellant is not present he has informed the office that he would not be able to attend the hearing. As such office has informed the officers of the licensee about the same. Accordingly adjourned at the request of the parties, call on 23.10.2021 at 3 PM.

Sd/-

Vidyut Ombudsman FAC

Appeal No. 6 of 2021 -22

Heard the representative of the appellant and the officers of the licensee. The representative of the appellant stated that the supply is sought to be disconnected as a link service there being arrears of Rs. 23,63,065. It is stated the service of the appellant is not transferred in his name and the licensee should insist on payment arrears which were not related to the consumer but to the construction company which constructed the apartments. The officers have filed their submissions in the appeal. File the additional information about the arrears. Accordingly adjourned call on 23.10.2021 at 3 PM.

Sd/-

Vidyut Ombudsman FAC

Appeal No. 8 of 2021 -22

Heard the appellant and the officers of the licensee. The appellant is seeking restoration of supply to the several services available in the premises. The said services are under disconnection and that due to his wife's illness he was not staying there for the last 7 years and that he now has decided to stay in the said premises and wants restoration of power supply. The officers of the licensee stated that they are new incumbents and a reply is required to be filed in the appeal. They sought time to file a reply as the matter relates to the year 2018 and they are yet to acquaint themselves about the factual background. The licensee shall file a reply by 12th of October 2021 and reply by 20th October. The matter is adjourned to 23rd October at 3 PM.

Sd/-

Vidyut Ombudsman FAC

Appeal No. 23 of 2020 -21

Heard the representative for the appellant and the officers of the licensee. The representative of the appellant has stated that the concerned person could not attend the hearing due personal inconvenience and the licensee need to submit information. As such the matter may be adjourned. Further regular representative will be able to be present for the next date of hearing. All the three officers are new hence sought time to understand the matter and make submissions. Accordingly, tentatively adjourned to 6th November date will be finalised upon intimation of officers of TSSPDCL.

Sd/-

Vidyut Ombudsman FAC

Appeal No. 27 of 2020 -21

Heard the representative of the appellant and officers of the licensee. The representative of the appellant stated that the licensee is yet to respond on the observation made in an earlier order passed by the authority. The officers of the licensee have also sought time for making submissions in the matter. According, the matter is adjourned to 23rd October at 3 PM for further hearing.

Sd/-

Vidyut Ombudsman FAC

Appeal No. 44 of 2020 -21

Heard the counsel for the appellant and the GM of the respondent licensee. The issue is with regarding billing date and meter reading date being shown in the bill. The meter reading is taken on 1st of the month but the bill is dated on the last day of the previous month. The general manger stated that the billing is ordinarily done on 23rd or 24th of the month and bill is generated within 3 to 5 days of the reading and the same is issued. However in respect of consumers availing supply form APGPCL, at their request to align their billing accommodation has been made to the consumers for taking the reading 1st of next month but notifying the same as ante dated so as to accommodated to align the

same with general billing. This was done at the request of the consumers to match their drawl from APGPCL which coincides with 1st of the month. In case of other consumers, billing is done preferably within 3 days. If the consumers want to revert to normal billing dates, they do have any objection. They have to change the billing software with the approval of the CMD. In any case they need time to submit the statement in the matter and the next date may be scheduled after 26 the October. The change over proceedings and orders may be filed by the next date of hearing. The matter is adjourned to 30.10.2021 at 3 PM.

Sd/-

Vidyut Ombudsman FAC

Appeal No. 45 of 2020 -21

Heard the appellant and the officers of the licensee. The appellant explained the case about billing. The consumer is paying the normal bill. All the 3 meters have been sealed by the and separately released. If informed at that point only, the hea would have opted for a HT supply. The officers of the licensee stated that the clubbed load of the three services would be 90 KW whereas under LT category on 56 KW is allowed. Hence billing is being done in HT category and a notice to that effect has been issue in March 2021. As there is insufficient information, the matter is adjourned to 23.10.2021 for further hearing.

Sd/-

Vidyut Ombudsman FAC