

1. Appeal No. 3 of 2021

Heard the appellant and the representatives of the licensee. The appellant explained the factual events. He also sought time to file rejoinder to the counter. The AE stated his version of case. Parties are directed to prepare list of dates and events. Matter is adjourned to 31.07.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC

2. Appeal No. 36 of 2020

Heard the appellant and the representatives of the licensee. The appellant stated that the service has been converted from LT to HT supply by merging all the connections. The appellant wants the relief of rolling back the action. The AE stated that the consumer sought the clubbing of the services, but it had been earlier given to the company which is using all the services for one business. Parties are required to clarify the clear position in the matter.

Parties are directed to prepare list of dates and events that have taken place. The ADE shall also provide the background of the case. Matter is adjourned to 31.07.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC

3. Appeal No. 38 of 2020

Heard the appellant's representative and the representatives of the licensee. The representative stated that the claim is relating to a period beyond 5 years. The same is not recoverable by the licensee. Originally the unit became sick and now the company wants to revive it. Now the licensee is demanding the amounts which are not liable to paid.

The SAO stated that the amounts were long overdue and therefore the licensee also initiated ROR proceedings for collection of the amount due, but revenue authorities have not completed the process. The representative stated that there is a vast difference in the amounts claimed and payable. The company wants restoration of supply.

Upon being asked as to what amount will be paid, the representative agreed to pay the undisputed amount for power supply. The SAO also agreed to take steps for

release of supply upon payments of undisputed amount, by obtaining the necessary instructions from the management.

Parties are directed to prepare list of dates and events. Matter is adjourned to 31.07.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC

4. Appeal No. 35 of 2020

Heard the appellant and the representatives of the licensee. The appellant stated that the issuing the appeal is location of transformer in front of the house. Despite repeated representations no action was taken to shift the transformer or its location. The location of the transformer is squarely falling in front of the gate that is proposed to be built by the appellant. There were issues earlier and electrocution also happened causing death one of the appellants relative.

The ADE explained that the location was chosen because it was ideally located to connect all the lines and safe distance is being maintained as per rules and regulations. Both the parties have shown photograph from the mobile phones. Parties are required to file physical photograph from all angles.

Parties are directed to prepare list of dates and events. Matter is adjourned to 31.07.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC

5. Appeal No. 30 of 2020

This authority required officers of licensee about applicability of section 126 of the Electricity Act, 2003 on the earlier occasion. No response has been given by the officers of the licensee.

The proposal to rely on application of section 126 of the Electricity Act is necessary for arriving at a decision in the matter. The licensee shall give a reply in the matter and the matter will be heard on 31.07.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC

6. Appeal No. 34 of 2020

Heard the appellant and the representatives of the licensee. The appellant stated that he needs the election of transformer for the agricultural connection and its should be located in a convenient place without hindering the fields. For that purpose they have constructed the base at a suitable place but the company is not erecting the line and transformer, the existing transformer needs to be shifted to the place suggested by them. However, the company is demanding to execute the work by the consumers only after paying the supervision charges of Rs. 10,000/-.

The officers of the licensee stated that they are agreeable for shifting of the existing of the DTR to the place suggested by the appellant. They are inclined allow the work on payment of supervision charges of Rs. 10,000/-. Otherwise, the total cost of shifting line could be Rs. 81,568/-. The work can be executed on turn key basis. There is a requirement of a pole and additional capacity DTR. If the appellant is ready to pay Rs. 30,000/- the company would arrange supply to him.

The officers of the company shall provide the details of the applicable the procedure of the agriculture supply by 31.07.2021 with a copy to the appellant. The appellant can respond to the same by 05.08.2021. Order will be considered after 07.08.2021.

Sd/-

VIDYUT OMBUDSMAN FAC

7. Appeal No. 37 of 2020

Heard the appellant and the representatives of the licensee. The appellant stated that the licensee filed response now itself in its time to file its response. The ADE served a copy of reply and the details today only.

The reply by the appellant shall be on or before 31.07.2021 and matter is adjourned to 07.08.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC

8. Appeal No. 02 of 2021-22

Heard the appellant and the representatives of the licensee. The appellant stated that the licensee filed response now itself and it needs time to file its response. The ADE served a copy of counter affidavit and the details today only.

The reply by the appellant shall be on or before 31.07.2021 and matter is adjourned to 07.08.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC

9. Appeal No. 42 of 2020

Heard the appellant and the representatives of the licensee. The appellant stated that the licensee filed response now itself and it needs time to file its response. The ADE served a copy of letter today only. The parties are required to prepare dates and events.

The reply by the appellant shall be on or before 31.07.2021 and matter is adjourned to 07.08.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC

10. Appeal No. 41 of 2020

Heard the appellant and the representatives of the licensee. The appellant stated that the licensee filed response now itself and it needs time to file its response. The ADE served a copy of letter today only. The parties are required to prepare dates and events.

The reply by the appellant shall be on or before 31.07.2021 and matter is adjourned to 07.08.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC

11. Appeal No. 40 of 2020

Heard the appellant and the representatives of the licensee. The appellant stated that the licensee filed response now itself and it needs time to file its response.

The ADE served a copy of letter today only. The parties are required to prepare dates and events.

The reply by the appellant shall be on or before 31.07.2021 and matter is adjourned to 07.08.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC

12. Appeal No. 39 of 2020

Heard the appellant and the representatives of the licensee. The appellant stated that the licensee filed response now itself and it needs time to file its response. The ADE served a copy of letter today only. The parties are required to prepare dates and events.

The reply by the appellant shall be on or before 31.07.2021 and matter is adjourned to 07.08.2021 at 3:00 PM.

Sd/-

VIDYUT OMBUDSMAN FAC