

BEFORE THE VIDYUT OMBUDSMAN

Present

K.Sanjeeva Rao Naidu
Vidyut Ombudsman

Dated: 20 -02-2013

Appeal No. 80 of 2012

Between

Sri. Jaanakiramayya Patro,
Journalist, President, the Ichapuram Consumers Welfare Association,
Railway Station Road, Ichapuram, Srikakulam District.

... Appellant

And

1. Assistant Engineer / Operation / APEPDCL/ Ichapuram / Srikalulam Dist
2. Asst. Divisional Engineer / Operation / APEPDCL / Sompeta / Srikakulam Dist
3. Asst. Accounts Officer / ERO / APEPDCL / Palasa / Srikakulam Dist
4. Divisional Engineer / Operation / APEPDCL / Tekkali / Srikakulam Dist

.....Respondents

The appeal / representation dt. 14.11.2012 (received on 20.11.2012) of the appellant has come up for final hearing before the Vidyut Ombudsman on 30.01.2013 at Viakhapatnam. Appellant absent and respondent absent. When contacted appellant on phone he stated that he has already submitted his written submissions to the written statement of the respondent and having stood over for consideration till this day, the Vidyut Ombudsman passed / issued the following :

AWARD

The appellant filed a complaint against the Respondents for Redressal of his Grievances and stated as hereunder:

Dispute: "Abnormal amount was included in the month of July, 2012 CC bill against Sc.No.3793, Ichapuram Town, Srikakulam Dist" and hence requested for justice."

2. The 3rd respondent has filed his written submissions as hereunder:

“An amount of Rs.6314/- has been withdrawn vide RJ.No.32/7/2012 and balance amount of Rs.4282/- which is to be paid by the consumer has been paid by him on 06-09-12 vide BCRC No. APOLO 06-09-12.”

3. After hearing both sides and after considering the material placed before the Forum, the Forum passed the impugned order as here under:

- **The AAO/ERO/Palasa being the 3rd respondent has confirmed that the excess bill was rectified and the consumer has paid the balance amount. Hence, the grievance is redressed.**

With the above direction the CG.No. 446/2012-13 is disposed off.

4. Aggrieved by the said order, the appellant preferred this appeal questioning the same that the ERO billed consumption charges from 01.08.2011 to 01.07.2012 on the revised tariff from 01.04.2012 and he ought to have charged Rs.3.05 per unit prior to 01.04.2012 and Rs.3.60 per unit after 01.04.2012. The 2nd ground mentioned by him is that the minimum charges paid by him in between 01.08.2011 to 01.07.2012 were not adjusted.

5. Now, the point for consideration is, “Whether the impugned order is liable to be modified? If so, in what manner”?

6. The appellant failed to attend before this authority but the respondents submitted the written representation that the CC bill was issued and an amount of Rs.6,314/- was withdrawn and a bill was raised for balance amount of Rs.4282/- and the same was paid by the appellant on 06.09.2012.

7. The grievance made by the appellant is on the tariff side and also on the ground that they failed to deduct the minimum charges. The request made by the appellant is quiet reasonable as his request is with regard to tariff. The respondents are directed to calculate bills as per the tariff year 2011-12 as pointed out. They are

also directed to deduct the minimum charges already paid by him, if they are not deducted.

8. With this observation, the order of the Forum is modified and the appeal is disposed. The excess amount, if any, paid may be adjusted in his future bills.

This order is corrected and signed on this day of 20TH February 2013

Sd/-
VIDYUT OMBUDSMAN