

VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA

5th Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004

Present: R. Damodar

Date: 05-05-2015

Appeal No.10 of 2015

Sri. C. Vinod Babu,
M/s. Venkateswara Rice Mill,
H.No.1-9-108/4, B.C Colony,
Waridyla, Kollapur Mandal,
MAHABOBNAGAR District

..... Appellant / Complainant

AND

1. The AE/Operation/Kollapur, TSSPDCL, Mahaboobnagar District
2. The AAO/ERO/Kollapur, TSSPDCL, Mahaboobnagar District
3. The ADE/Operation/Kollapur, TSSPDCL, Mahaboobnagar District
4. The DE/Operation/Nagar Kurnool, TSSPDCL, Mahaboobnagar District
5. The SE/Operation/MBNR Circle, TSSPDCL, Mahaboobnagar District

..... Respondents

The above appeal filed on 08-04-2015 coming up for hearing before the Vidyut Ombudsman, Telangana State on 04-05-2015 at Hyderabad in the presence of Sri.C. Vinod Babu for the Appellant/Complainant and Sri.T.Srinivas, AE/Operation/Kollapur, TSSPDCL, Mahaboobnagar District (R1) & ADE/Operation (Incharge), Kollapur, TSSPDCL, Mahaboobnagar District (R3), Sri.M.Narsanna, AAO/ERO/Kollapur, TSSPDCL, Mahaboobnagar District (R2), Sri.V. Bhanu Prasad, DE/Operation/Nagar Kurnool, TSSPDCL, Mahaboobnagar District (R4) and Sri.B. Radhakrishna, JAO/Sub-ERO/Kollapur, TSSPDCL, Mahaboobnagar District for the Respondents and having considered the record and submissions of both the parties, the Vidyut Ombudsman passed the following:

AWARD

1. Both parties are present. An effort at mediation is affected. The Appellant is ready to pay the amount arrived at the mediation, but subject to his right to proceed against the Respondents for the alleged wrong done to him. Subject to

this reservation, there is an agreement to regularise the power connection on the basis of mediation.

2. There appears deficiency in service in not billing regularly and giving re-connection of power on receipt of amounts in an adhoc manner on the part of the Respondents. Similarly, there were irregular payments/no payments towards electricity consumption bills on behalf of the Appellant/Complainant. Keeping in view of these facts, and the fact that the Respondents claim that the Appellant/Complainant is due the following amounts upto March,2015, it is found reasonable to reduce interest portion to an extent of Rs.10,000/- from the total dues:-

| S.No | Particulars | Rs. Ps. |
|------|---|-------------|
| 1 | CC Charges | 44,530.00 |
| 2 | E.D | 600.00 |
| 3 | Additional Charges (for delayed payments) | 24,794.00 |
| 4 | Customer Charges | 26,370.00 |
| 5 | Fixed Charges | 1,20,205.00 |
| 6 | FSA | 25,968.00 |
| 7 | (Sub Total 1 to 6) | 2,42,467.00 |
| 8 | Old Dues (All charges upto July 2012) | 23,174.00 |
| 9 | (Sub Total 7 + 8) | 2,65,641.00 |
| 10 | Payment received now and then | 1,11,000.00 |
| 11 | (Sub Total 9 - 10) | 1,54,641.00 |
| 12 | Less Rs.10,000/- from additional Charges now being reduced by this Institution towards interest charges on total amount due | 10,000.00 |
| 13 | Total amount due up to March,2015 | 1,44,641.00 |

(Rupees One Lakh Forty Four Thousand Six Hundred and Forty One only)

3. The Appellant/Complainant seeks to proceed in a separate Forum seeking damages against the Respondents and he feels that if the amount is paid by him, his right to seek damages would stand fore-closed. Keeping in view, the apprehension of the Appellant, his right to proceed against the Respondents for loss if any caused to him in a separate Forum is preserved. Subject to this observation, both parties agree for the mediated amount. The Appellant shall pay Rs.1,44,641.00 (Rupees One Lakh Forty Four Thousand Six Hundred and Forty One only) to the Respondents towards all charges upto March, 2015 within a period of two (2) months from the date of this order. Failing, the Respondents are free to take any lawful steps for recovery.

This Award is corrected, signed and pronounced on this the 5th day of May 2015.

VIDYUT OMBUDSMAN

Sri. C. Vinod Babu,
M/s. Venkateswara Rice Mill,
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MAHABOONNAGAR District

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The SE/Operation/MBNR Circle, TSSPDCL, Mahaboobnagar District

Copy to

1. **The Chairperson**, Consumer Grievance Redressal Forum - I, TSSPDCL,
H.No. 8-3-167/14, GTS Colony, Erragadda, Hyderabad - 045.
2. **The Secretary**, TSERC, Hyderabad