



BEFORE THE VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA

First Floor 33/11 kV Substation, Hyderabad Boats Club Lane
Lumbini Park, Hyderabad - 500 063

**PRESENT : SRI MOHAMMAD NIZAMUDDIN
VIDYUT OMBUDSMAN**

FRIDAY THE SECOND DAY OF SEPTEMBER
TWO THOUSAND AND TWENTY TWO

Appeal No. 44 of 2020-21

Between

M/s. MS Agarwal Foundries Private Limited, represented by its Director
Sri Pramod Agarwal, Rama Towers, 2nd Floor, 5-5-83, Mahatma Gandhi Road,
Secunderabad - 500 003.**Appellant**

AND

1. The General Manager (Revenue) / Corporate Office / TSSPDCL / Hyderabad.
2. The Senior Accounts Officer / Operation / Medak Circle / TSSPDCL / Medak District.
3. The Superintending Engineer / Operation / Medak Circle / TSSPDCL / Medak District. **Respondents**

This appeal is coming on before me for final hearing on 30.08.2022 in the presence of Sri Suresh Banala, advocate representing Sri J. Srinivasulu, Advocate for the appellant and Sri P. Marthaiiah - SAO/OP/Medak Circle representing the respondents and having stood over for consideration till this day, this Vidyut Ombudsman passed the following:-

AWARD

This appeal is preferred aggrieved by the Award / Order passed by the Consumer Grievances Redressal Forum - I (Rural) Hyderabad - 45 (in short 'the Forum') of Telangana State Southern Power Distribution Company Limited (in short 'TSSPDCL') vide Lr.No.Chairperson / CGRF-1 / Rural /

D.No.201 / 2020-21 dt.13.11.2020, returning the complaint.

2. The material on record goes to show that the appellant has H.T. Service Connection No. MDK 893. The respondents have been taking meter readings on the 1st of the month, but the bill date is being mentioned as 30th / 31st of the previous month. Therefore it is prayed to direct the respondents to mention the correct date of meter reading and also to permit the appellant to pay the current consumption charges (15) days after the actual issuance of bill, as the due date of payment of the monthly consumption charges bill.

3. The learned Forum has returned the complaint on the ground that as per Regulation No. 3 of 2015 it has no jurisdiction when the matter is pending between the parties.

4. Aggrieved by the order to return the complaint, the instant appeal was filed with similar averment as made before the Forum.

5. Heard both sides.

6. On 30.08.2022 a Memo was filed before this Authority, stating among other things, that the respondents have confirmed to restore the billing cycle to the regular cycle i.e. 20th of previous month to 20th of current month which is accepted by the appellant. It is accordingly prayed to close the appeal. In view of the subsequent developments as stated above, I hold that it is a fit case to close the present appeal.

RESULT

7. In the result, the appeal is closed.

A copy of this Award is made available at <https://vidyutombudsman-tserc.gov.in>.

Typed to my dictation by Office Executive-cum-Computer Operator, corrected and pronounced by me on this the 2nd day of September 2022.

Sd/-

Vidyut Ombudsman

1. M/s. MS Agarwal Foundries Private Limited, represented by its Director Sri Pramod Agarwal, Rama Towers, 2nd Floor, 5-5-83, Mahatma Gandhi Road, Secunderabad - 500 003.
2. The General Manager (Revenue) / Corporate Office / TSSPDCL / Hyderabad.
3. The Senior Accounts Officer / Operation / Medak Circle / TSSPDCL / Medak District.
4. The Superintending Engineer / Operation / Medak Circle / TSSPDCL / Medak District.

Copy to

5. The Chairperson, Consumer Grievances Redressal Forum -I (Rural), TSSPDCL, GTS Colony, Vengal Rao Nagar, Hyderabad.