



BEFORE THE VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA
First Floor 33/11 kV Substation, Beside Hyderabad Boat Club
Lumbini Park, Hyderabad - 500 063

PRESENT : SRI MOHAMMAD NIZAMUDDIN
VIDYUT OMBUDSMAN

TUESDAY THE FIFTH DAY OF SEPTEMBER
TWO THOUSAND AND TWENTY THREE

Appeal No. 27 of 2023-24

Between

Sri Chella Ram Reddy, s/o. Hanmi Reddy, Kesaram(V), Shabad (M), Ranga
Reddy District - 509 217. Cell: 9394818036.

.....Appellant

AND

1. The Assistant Engineer / Operation / Shabad / TSSPDCL / Rangareddy District.
2. The Assistant Divisional Engineer / Operation / Chevella / TSSPDCL / Rangareddy District.
3. The Assistant Accounts Officer / ERO / Ibrahimbagh / TSSPDCL / Rangareddy District.
4. The Divisional Engineer / Operation / Ibrahimbagh / TSSPDCL / Rangareddy District.
5. The Superintending Engineer / Operation / Cyber City Circle / TSSPDCL / Rangareddy District.

..... Respondents

This appeal is coming on before me for final hearing on this day in the presence of Sri Chella Ram Reddy, appellant in person, virtually and Sri P. Raju - AAO/ERO/Ibrahimbagh, virtually, for the respondents and having stood over for consideration till this day, this Vidyut Ombudsman passed the following:-

AWARD

This appeal is preferred aggrieved by the Award passed by the Consumer Grievances Redressal Forum - (Greater Hyderabad Area), Hyderabad (in short 'the Forum') of Telangana State Southern Power Distribution Company Limited (in short 'TSSPDCL') in C.G.No 212/2022-23, Cyber City Circle dt: 31.10.2022, allowing the complaint in part with specific directions to both the parties.

CASE OF THE APPELLANT BEFORE THE FORUM

2. The case of the appellant is that the respondents have released Service Connection No. 2817 000022 in the name of the father of the appellant for running the flour mill about (25) years back at Kesaram Village. The appellant paid Rs.96,000/- so far to the respondents-Licensee as demanded by them for dismantling the above said Service Connection, but still the respondents have not dismantled the subject Service Connection. Therefore it was prayed to direct the respondents to waive the arrears standing on the subject Service Connection and dismantle the subject Service Connection.

WRITTEN SUBMISSIONS OF THE RESPONDENTS

3. In the written reply submitted by respondent No.1 before the learned Forum, it is, inter-alia, stated that the appellant has not registered for dismantling the subject Service Connection through CSC/Chevella or online

TSSPDCL website. A sum of Rs.27,196/- is outstanding on the subject Service Connection.

4. In the written reply submitted by respondent No.3 before the learned Forum he too stated similar to that of respondent No.1.

AWARD OF THE FORUM

5. After considering the material on record and after hearing both sides, the learned Forum has allowed the complaint in part by directing the appellant to register the application in CSC/Chevella for dismantlement of the subject Service Connection duly paying Rs.27,196/- within the specific time. It also directed the respondents to dismantle the subject Service Connection within the specific time.

6. Aggrieved by the Award passed by the learned Forum, the present appeal is preferred, contending among other things, that the appellant so far paid Rs.1,17,000/-, therefore, it is prayed to do justice to him.

WRITTEN SUBMISSION OF RESPONDENTS

7. In the written reply submitted by respondent No.1 before this Authority, it is inter-alia, submitted that based on the Award of the learned Forum he issued a notice to the appellant for payment of Rs.27,196/- for dismantling the service, but the appellant did not pay the same and filed the present appeal.

8. In the written reply submitted by respondent No.3 before this Authority, it is, inter-alia, submitted that the appellant has to pay Rs.27,196/- after deducting the amounts already paid by him for dismantling the subject Service Connection.

ARGUMENTS

9. Heard both sides.

POINTS

10. The points that arise for consideration are:-
- i) Whether the appellant is entitled for waiving Rs.27,196/- for dismantling the subject Service Connection? and
 - ii) To what relief?

POINT No. (i)

ADMITTED FACTS

11. It is an admitted fact that the respondents have released the subject Service Connection in favour of the father of the appellant. It is also an admitted fact that so far the appellant has not registered the application in CSC/Chevella or online TSSPDCL website for dismantlement of the subject Service Connection by paying the amount of Rs.27,196/-.

SETTLEMENT BY MUTUAL AGREEMENT

12. Both the parties appeared before this Authority earlier. Efforts were made to reach a settlement between the parties through the

process of conciliation and mediation. However, no settlement could be reached. The hearing, therefore, continued to provide reasonable opportunity to both the parties to put-forth their case and they were heard.

REASONS FOR DELAY IN DISPOSING OF THE APPEAL

13. The present appeal was filed on 11.08.2023. This appeal is being disposed of within the period of (60) days as required.

CRUX OF THE MATTER

14. Though the appellant claims that in all he paid Rs.1,17,000/-, the copies of receipts filed by him show that he paid Rs,97,000/- so far. No receipt is produced in respect of amount of Rs.20,000/- allegedly paid on 03.08.2022. Respondent No.3 in the written reply has acknowledged payment of Rs.97,000/- only. The respondents claimed that the outstanding amount to be paid by the appellant is Rs.27,196/-, the due amount as on today for dismantling the subject Service Connection. There is no Rule to waive the due amount for dismantling any Service Connection. Therefore the learned Forum has also directed for payment of the said amount. Accordingly, I hold that the appellant is not entitled for waiving Rs.27,196/- for dismantling the subject Service Connection. This point is accordingly decided against the appellant and in favour of the respondents.

POINT No. (ii)

15. In view of the findings on point No. (i), the appeal is liable to be rejected.

RESULT

16. In the result, the appeal is rejected confirming the Award passed by the learned Forum.

A copy of this Award is made available at <https://vidyutombudsman-tserc.gov.in>.

Typed to my dictation by Office Executive cum Computer Operator, corrected and pronounced by me on the 5th day of September 2023.

**Sd/-
Vidyut Ombudsman**

1. Sri Chella Ram Reddy, s/o. Hanmi Reddy, Kesaram(V), Shabad (M), Ranga Reddy District - 509 217. Cell: 9394818036.
2. The Assistant Engineer / Operation / Shabad / TSSPDCL / Rangareddy District.
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5. The Divisional Engineer / Operation / Ibrahimbagh / TSSPDCL / Rangareddy District.
6. The Superintending Engineer / Operation / Cyber City Circle / TSSPDCL / Rangareddy District.

Copy to

7. The Chairperson, Consumer Grievances Redressal Forum of TSSPDCL- Greater Hyderabad Area, Door No.8-3-167/E/1, Central Power Training Institute (CPTI) Premises, TSSPDCL, GTS Colony, Vengal Rao Nagar, Erragadda, Hyderabad - 45.