



**BEFORE THE VIDUYUT OMBUDSMAN FOR THE STATE OF TELANGANA**

First Floor 33/11 kV Substation, Beside Hyderabad Boat Club  
Lumbini Park, Hyderabad - 500 063

**PRESENT : SRI MOHAMMAD NIZAMUDDIN  
VIDUYUT OMBUDSMAN**

WEDNESDAY THE SECOND DAY OF AUGUST  
TWO THOUSAND AND TWENTY THREE

**Appeal No. 16 of 2023-24**

Between

Sri K. Laxmi Narsa Reddy, Plot No. 315 (Part) and 316, Sy.Nos.78-93, High Tension Line Road, Park Avenue Colony, Raja Rajeshwara Nagar, 2nd Lane behind Vijetha Super Market, Kondapur Village, Serilingampally Mandal, Ranga Reddy District - 500 084.

**.....Appellant**

**AND**

1. The Assistant Engineer / Operation / Kondapur / TSSPDCL / Ranga Reddy District.
2. The Assistant Divisional Engineer /Kondapur / TSSPDCL / Ranga Reddy District.
3. The Assistant Accounts Officer / ERO / Kondapur / TSSPDCL / Ranga Reddy District.
4. The Divisional Engineer / Operation / Kondapur / TSSPDCL / Ranga Reddy District.
5. The Superintending Engineer / Operation / Cyber City Circle / TSSPDCL / Ranga Reddy District.

**..... Respondents**

This appeal is coming on before me for final hearing on 27.07.2023 in the presence of the appellant in person and Sri V. Raja Shekar Reddy - AE/OP/Kondapur and Sri C. Kamalakar Reddy- ADE/OP/Kondapur for the respondents and having stood over for consideration till this day, this Viduyut Ombudsman passed the following:-

## **AWARD**

This appeal is preferred aggrieved by the Award passed by the Consumer Grievances Redressal Forum - II (in short 'the Forum') of Telangana State Southern Power Distribution Company Limited (in short 'TSSPDCL') in Lr. No.Chairperson/CGRF-II/Complaint Return-23-24/D.No.188/2023, dt.29.05.2023, returning the complaint.

### **CASE OF THE APPELLANT BEFORE THE FORUM**

2. The case of the appellant is that he is the absolute owner of the premises with Service Connection No. 12002 29255 (in short 'the subject Service Connection'). One Mr. M. Satish Reddy who is a builder by profession got the electricity subject Service Connection in his name by fraud etc., and by mentioning the name of his firm M/s. R.S.Infra as owner of plot No. 314 and 315 (part). Accordingly it was prayed before the learned Forum to change the subject Service Connection from the name of Mr. M. Satish Reddy to the name of the appellant.

### **AWARD OF THE FORUM**

3. After perusing the material on record, the learned Forum has returned the complaint holding that the grievance of the complainant falls under the civil dispute for which the learned Forum has no jurisdiction.

4. Aggrieved by the Award/Order passed by the learned Forum, the present appeal is preferred, contending among other things that, in fact, the appellant is the owner of plot Nos. 315 (part) and 316 and the borewell is in plot No.316. One Satish Reddy got the electricity Service Connection in the name of his firm M/s. R S Infra as owner of plot Nos. 314 and 315 (part). The said Mr. M. Satish Reddy and his firm have no right over plot No. 316. Therefore it is prayed to direct the respondents to change the name from Mr. M. Satish Reddy to the name of the appellant in respect of the subject Service Connection.

#### **WRITTEN SUBMISSIONS OF THE RESPONDENTS**

5. In the written reply submitted by respondent No.3 he has stated that the subject Service Connection is in the name of one Mr. M. Satish Reddy, but the documents submitted by him at the time of release of subject Service Connection are not traceable.

#### **ARGUMENTS**

6. Heard both sides.

#### **POINTS**

7. The points that arise for consideration are:-

- i) Whether the appellant is entitled for transfer of the subject Service Connection from the name of one Mr. M. Satish Reddy to the name of the appellant?

- ii) Whether the impugned Award/Order passed by the learned Forum is liable to be set aside? and
- iii) To what relief?

**POINT No. (i) and (ii)**

**ADMITTED FACTS**

8. It is an admitted fact that the respondents have released the subject Service Connection in the name of one Mr. M.Satish Reddy. There is also no dispute that the date of supply is on 11.05.2018 in respect of the subject Service Connection.

**SETTLEMENT BY MUTUAL AGREEMENT**

9. Both the parties have appeared before this Authority on different dates. Efforts were made to reach a settlement between the parties through the process of conciliation and mediation. However, no settlement could be reached. The hearing, therefore, continued to provide reasonable opportunity to both the parties to put-forth their case and they were heard.

**REASONS FOR DELAY IN DISPOSING OF THE APPEAL**

10. The present representation was filed on 30.06.2023. This appeal is being disposed of within the period of (60) days as required.

## **CRUX OF THE MATTER**

11. At present the subject Service Connection is in the name of one Mr. M.Satish Reddy. It appears that the said Satish Reddy is not consenting for change of name of the subject Service Connection in favour of the appellant.

12. The appellant filed a copy of the registered sale deed to show that he purchased plot No.315 (part) (150 sq.yards) and plot No. 316 (300 sq.yards). The appellant claims that the borewell to which the subject Service Connection is connected is in his plot No.316. This fact, prima-facie, supports the claim of the appellant. However, as already stated, the consumer in whose name the subject Service Connection is standing is not consenting for transfer of the said Service Connection to the name of the appellant. Further during the course of hearing respondent No.2 has submitted that the subject Service Connection is catering the needs of both parties.

13. The purpose of this Authority is to settle the grievance in an amicable way without further driving the parties to the Civil Court. In the instant case it appears that if a new Service Connection is released in favour of the appellant, the problem will be solved. Respondent No.2 assured that if the appellant applies for a new Service Connection, that will be released. Therefore it is desirable that the appellant should apply for a new Service Connection and respondent No.2 shall see that it will be expeditiously released in favour of the appellant after due verification of the documents. In view of

these factors, I hold that the appellant is not entitled for transfer of the subject Service Connection from the name of one Mr. M. Satish Reddy to the name of the appellant and the Award of the learned Forum is not liable to be set aside. However the appellant is advised to apply for a new Service Connection for his borewell and the respondents shall release the same after due verification of the relevant documents expeditiously. These points are accordingly decided partly against the appellant and partly in favour of the respondents.

**POINT No. (iii)**

14. In view of the findings on point No. (i) and (ii), the appeal is liable to be rejected.

**RESULT**

15. In the result, the appeal is rejected confirming the Award passed by the learned Forum. However, the appellant is advised to apply for a new Service Connection for his borewell and the respondents shall release the same after due verification of the relevant documents expeditiously.

A copy of this Award is made available at <https://vidyutombudsman-tserc.gov.in>.

Typed to my dictation by Office Executive cum Computer Operator, corrected and pronounced by me on the 02nd day of August 2023.

**Sd/-  
Vidyut Ombudsman**

1. Sri K. Laxmi Narsa Reddy, Plot No. 315 (Part) and 316, Sy.Nos.78-93, High Tension Line Road, Park Avenue Colony, Raja Rajeshwara Nagar, 2nd Lane behind Vijetha Super Market, Kondapur(Village), Serilingampally (Mandal), Ranga Reddy District - 500 084.
2. The Assistant Engineer / Operation / Kondapur / TSSPDCL / Ranga Reddy District.
3. The Assistant Divisional Engineer /Kondapur / TSSPDCL / Ranga Reddy District.
4. The Assistant Accounts Officer / ERO / Kondapur / TSSPDCL / Ranga Reddy District.
5. The Divisional Engineer / Operation / Kondapur / TSSPDCL / Ranga Reddy District.
6. The Superintending Engineer / Operation / Cyber City Circle / TSSPDCL / Ranga Reddy District.

Copy to

7. The Chairperson, Consumer Grievances Redressal Forum of TSSPDCL- Greater Hyderabad Area, Door No.8-3-167/E/1, Central Power Training Institute (CPTI) Premises, TSSPDCL, GTS Colony, Vengal Rao Nagar, Erragadda, Hyderabad - 45.

