



BEFORE THE VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA

First Floor 33/11 kV Substation, Beside Hyderabad Boat Club
Lumbini Park, Hyderabad - 500 063

**PRESENT : SRI MOHAMMAD NIZAMUDDIN
VIDYUT OMBUDSMAN**

TUESDAY THE THIRD DAY OF JUNE
TWO THOUSAND AND TWENTY FIVE

Appeal No. 10 of 2025-26

Between

Sri G. Satyanarayana Reddy, H.No.2-18, Sankepallyguda, Shabad,
Ranga Reddy District - 509217. Cell: 9949084846.

..... Appellant

AND

1. The Assistant Engineer/Operation/Shabad/TGSPDCL/Cyber City.
2. The Assistant Divisional Engineer/Operation/Chevella/TGSPDCL/Cyber City.
3. The Assistant Accounts Officer/ERO/Ibrahimbagh/TGSPDCL/Cyber City.
4. The Divisional Engineer/Operation/Ibrahimbagh/TGSPDCL/Cyber City.
5. The Superintending Engineer/Operation/Cyber City/TGSPDCL/Cyber City.

.....Respondents

This appeal is coming on before me for final hearing on this day in the presence of the appellant in person and Sri G.V.Koteswara Rao - AE/OP/Shabad, Sri K. Rajesh Babu - ADE/OP/Chevella and Sri P. Raju - AAO/ERO/Ibrahimbagh for the respondents and having stood over for consideration, this Vidyut Ombudsman passed the following:-

AWARD

This appeal is preferred aggrieved by the Award passed by the Consumer Grievances Redressal Forum - II (Greater Hyderabad Areal) (in short 'the Forum') of Telangana State Southern Power Distribution Company Limited (in short 'TGSPDCL')

in C.G.No C.G.No.207/2024-25/Cybercity Circle, dt. 28.04.2025, rejecting the complaint.

CASE OF THE APPELLANT BEFORE THE FORUM

2. The case of the appellant is that the respondents have released HT Service Connection No. 5103300043 to his agricultural land bearing Survey No. 94,95 and 96 at Sankepallyguda Village, Shamshabad Mandal. There is another Service Connection bearing No.5103300060 (in short 'the subject Service Connection') in Sy.No.92 which is being used unauthorisedly. The subject Service Connection is linked to the domestic Service Connection of the appellant. Therefore, it was prayed to de-link the subject Service Connection with his domestic Service Connection.

WRITTEN SUBMISSIONS OF THE RESPONDENTS

3. In the written reply submitted by respondent No.1, before the learned Forum, it is, inter-alia, submitted that the subject Service Connection was released in 1995 in Sy.No.92/3. Since the consumer has been paying the bills regularly they are unable to disconnect the said Service Connection. The subject Service Connection is not linked to domestic Service Connection No.5103300130 of the appellant.

4. In the written reply submitted by respondent No.3, before the learned Forum, it is, inter-alia, submitted that the subject Service Connection is in the name of one B. Madhava Reddy and it is not connected to the domestic

Service Connection of the appellant. The agriculture Service Connection of the appellant is linked to his domestic Service Connection No.5103300130.

AWARD OF THE FORUM

5. After considering the material on record and after hearing both sides, the learned Forum has rejected the complaint.

6. Aggrieved by the Award passed by the learned Forum, the present appeal is preferred, reiterating the contents of the complaint filed before the learned Forum.

WRITTEN SUBMISSION OF THE RESPONDENTS

7. In the written reply filed by respondent No.3 he has reiterated the contents of his written reply filed before the learned Forum.

ARGUMENTS

8. The appellant has argued that recently the subject Service Connection was shifted to his land unauthorisedly and hence it is prayed to shift the subject Service Connection from his land.

9. On the other hand, respondent No.3 has argued that there are civil disputes between the appellant and his brother and as such they cannot interfere in the civil dispute between them.

POINTS

10. The points that arise for consideration are:-

- i) Whether the subject Service Connection is to be shifted from the land of the appellant as prayed for?
- ii) Whether the impugned Award passed by the learned Forum is liable to be set aside? and
- iii) To what relief?

POINT No. (i) and (ii)

ADMITTED FACTS

11. It is an admitted fact that the subject Service Connection No.5103300060 was released in the name of one Sri G. Madhava Reddy. The domestic Service Connection number of the appellant is SC No.5103300130. It is also an admitted fact that the agriculture Service Connection of the appellant is SC.No.5103300043.

SETTLEMENT BY MUTUAL AGREEMENT

12. Both the parties have appeared before this Authority on different dates. Efforts were made to reach a settlement between the parties through the process of conciliation and mediation. However, no settlement could be reached. The hearing, therefore, continued to provide reasonable opportunity to both the parties to put-forth their case and they were heard.

REASONS FOR DELAY IN DISPOSING OF THE APPEAL

13. The present appeal was filed on 13.05.2025. This appeal is being disposed of within the period of (60) days as required.

CRUX OF THE MATTER

14. The main grievance of the appellant is that the subject Service Connection is recently shifted to his agriculture land from Sy.No.92. The record shows that the subject Service Connection was released in the name of one B.Madhava Reddy. During the course of arguments it is revealed that the said Madhava Reddy is no other than the brother of the appellant. The said Madhava Reddy is not before this Authority or before the learned Forum. No adverse orders will be passed against a person who is not before any Authority. It appears that there are civil disputes between the appellant and his brother. The learned Forum has discussed the issue involved in this case properly and came to a correct conclusion. In view of these factors, the subject Service Connection cannot be shifted as prayed for and the Award of the learned Forum is not liable to be set aside.

POINT No. (iii)

15. In view of the findings on point Nos. (i) and (ii), the appeal is liable to be rejected.


RESULT

16. In the result, the appeal is rejected confirming the Award passed by the learned Forum.

A copy of this Award is made available at <https://vidyutombudsman-tserc.gov.in>.

Typed to my dictation by Office Executive cum Computer Operator, corrected and pronounced by me on the 3rd day of June 2025.

**Sd/-
Vidyut Ombudsman**

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1. Sri G. Satyanarayana Reddy, H.No.2-18, Sankepallyguda, Shabad, Ranga Reddy District - 509217. Cell: 9949084846.
 2. The Assistant Engineer/Operation/Shabad/TGSPDCL/Cyber City.
 3. The Assistant Divisional Engineer/Operation/Chevella/TGSPDCL/Cyber City.
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 5. The Divisional Engineer/Operation/Ibrahimbagh/TGSPDCL/Cyber City.
 6. The Superintending Engineer/Operation/Cyber City/TGSPDCL/Cyber City.

Copy to

7. The Chairperson, Consumer Grievances Redressal Forum of TSSPDCL- Greater Hyderabad Area, Door No.8-3-167/E/1, Central Power Training Institute (CPTI) Premises, TSSPDCL, GTS Colony, Vengal Rao Nagar, Erragadda, Hyderabad - 45