

BEFORE THE VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA

First Floor 33/11 kV Substation, Beside Hyderabad Boat Club Lumbini Park, Hyderabad - 500 063

PRESENT : SRI MOHAMMAD NIZAMUDDIN VIDYUT OMBUDSMAN

SATURDAY THE FOURTH DAY OF FEBRUARY TWO THOUSAND AND TWENTY THREE

Appeal No. 06 of 2022-23

Between

Sri Sushil Kumar Manaktala, Villa 112, Aparna Hillpark Gardenia, Chanda Nagar, Hyderabad - 500 050. Mobile No: 9396543475.**Appellant**

AND

- 1. The Assistant Divisional Engineer / Operation / Medchal / TSSPDCL / Medchal- Malkajgiri District.
- 2. The Divisional Engineer / Operation / Medchal / TSSPDCL / Medchal-Malkajgiri District.
- 3. The Senior Accounts Officer / Operation / Medchal Circle / TSSPDCL / Medchal-Malkajgiri District.
- 4. The Superintending Engineer / Operation / Medchal Circle / TSSPDCL / Medchal-Malkajgiri District. Respondents

This appeal is coming on before me for final hearing today in the presence of appellant, not present and Sri G. Madhusudhan Reddy - SAO/OP/Medchal Circle for the respondents and having stood over for consideration till today, this Vidyut Ombudsman passed the following:-

<u>AWARD</u>

This appeal is preferred aggrieved by the Award passed by the Consumer Grievances Redressal Forum - Greater Hyderabad Area (in short 'the Forum') of Telangana State Southern Power Distribution Company Limited (in short 'TSSPDCL') in C.G.No.116/2021-22, Medchal Circle dt.16.03.2022 rejecting the complaint by holding as under:-

"Therefore the Forum is of the opinion that there are no reasonable grounds to set aside the notice given by the respondents through respondent No.4 vide Lr.No.SE/OP/MCL/SAO/AAO(HT)/JAO(HT)/D.No.584 dt.20.09.2021 for disconnection of link service of the Complainant/Consumer residential service due to non-payment of outstanding dues against H.T.S.C.No. MCL1536. Hence the link disconnection notice issued by the respondents is in accordance with the law i.e. as per amended Clause 4.8.1 of Electricity Supply Code vide Regulation No. 7 of 2013 dt.07.08.2013 and the Complainant/Consumer Sri Sushil Kumar Manaktala is liable to pay the outstanding dues against H.T.S.C. No. MCL1536. Hence the point No.(i) is answered accordingly in favour of the respondents and against the Complainant/Consumer."

2. In the present appeal the respondents were represented by their Officers, but it appears that the appellant died after filing the present appeal. This Authority sent notices to the available address of the appellant. It was endorsed by the postal authorities that the appellant died. Though the family member of the appellant sought time initially to appear before this Authority, but finally this Authority received a message purportedly sent by the son of the appellant stating that the appellant died and he is not concerned with the present appeal. In view of these factors there is no other option for this

Authority except to reject the appeal for default.

RESULT

3. In the result, the appeal is rejected for default.

A copy of this Award is made available at https://vidyutombudsman-tserc.gov.in.

Typed to my dictation by Office Executive cum Computer Operator, corrected and pronounced by me on this the 04th day of February 2023.

Sd/-

Vidyut Ombudsman

- 1. Sri Sushil Kumar Manaktala, Villa 112, Aparna Hillpark Gardenia, Chanda Nagar, Hyderabad 500 050. Mobile No: 9396543475.
- 2. The Assistant Divisional Engineer / Operation / Medchal / TSSPDCL / Medchal- Malkajgiri District
- 3. The Divisional Engineer / Operation / Medchal / TSSPDCL / Medchal-Malkajgiri District.
- 4. The Senior Accounts Officer / Operation / Medchal Circle / TSSPDCL / Medchal-Malkajgiri District.
- 5. The Superintending Engineer / Operation / Medchal Circle / TSSPDCL / Medchal-Malkajgiri District.

Copy to

6. The Chairperson, Consumer Grievances Redressal Forum of TSSPDCL-Greater Hyderabad Area, Door No.8-3-167/E/1, Central Power Training Institute (CPTI) Premises, TSSPDCL, GTS Colony, Vengal Rao Nagar, Erragadda, Hyderabad - 45.