



**VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA**  
First Floor 33/11 kV substation, Hyderabad Boats Club Lane  
Lumbini Park, Hyderabad - 500 063

**:: Present:: Smt. UDAYA GOURI**

**Thursday the Twenty Fourth Day of May 2018**

**Appeal No. 02 of 2018**

**Preferred against Order Dt. 16.12.2017 of CGRF  
in CG.No.841/2017-18/ Rajendra Nagar Circle**

**Between**

**Sri.K.Laxmi Narayana, S/o. Sri.K.Venkaiah, Ramanajapur,  
Shamshabad, R.R.District - 501 504. Cell: 9989604927.**

**... Appellant**

**AND**

- 1. The ADE/OP/Shamshabad/TSSPDCL/R.R.Dist.**
- 2. The DE/OP/Rajendra Nagar/TSSPDCL/R.R.Dist.**
- 3. The SE/OP/Rajendra Nagar Circle/TSSPDCL/R.R.Dist.**

**... Respondents**

**The above appeal filed on 09.01.2018, coming up for final hearing before the Vidyut Ombudsman, Telangana State on 05.05.2018 at Hyderabad, the Appellant being absent, AE/OP/Shamshabad on behalf of ADE/OP/Shamshabad was present for the Respondents and having considered the record and submissions of both the parties, the Vidyut Ombudsman passed the following;**

**AWARD**

**The Appellant herein filed the present Appeal stating that though he applied for new Agricultural Service connection at Ramanajapur village Shamshabad Mandal on 13.07.2017 and also paid an amount of Rs 4950/- by way of D.D. bearing No. 56344. The Respondents failed to provide the same and such he lodged a complaint before the CGRF seeking for a direction to the Respondents to provide him with a new agricultural service connection and that in spite of the directions by the CGRF to release the agricultural service sought by him following the departmental FIFO method i.e. First In First Out and as and when the Sl.No.68 pertaining to the Appellant reaches for release or within two months whichever is earlier but still the Respondents have not complied**

with the said directions of the CGRF and hence he filed the present Appeal for necessary directions to the Respondents.

2. The Respondents through ADE/OP/Shamshabad appeared before this authority submitted a report dt.12.04.2018 stating that the work related to release of agriculture service connection of Sri. K. Laxminarayana i.e. the Appellant herein was completed and that pole and line erection was made on 03.04.2018 and supported the same by way of filing a photograph showing the completion of the work.

3. The term FIFO was initially placed by Licensees in Tariff Order 2016-17, wherein the Licensees are following FIFO approach to maintain seniority in order to avoid delay of service connection to the earlier applicants and that they are following the said system from 01.01.2016.

4. The Appellant vide his letter dt.05.05.2018 has given in writing that the work sought by him is completed as reported by the Respondents and also expressed his satisfaction over the release of relief sought by him.

5. Hence in view of the said report of the Respondents and the letter of satisfaction filed by the Appellant, the Court found that the matter is mutually settled between the parties, hence concludes that there is no pending issue pertaining to this appeal.

6. Hence in the result this appeal is disposed as mutually settled in view of the settlement of the relief sought by the Appellant.

TYPED BY Clerk Computer Operator, Corrected, Signed and Pronounced by me on this the 24th day of May, 2018.

Sd/-

**Vidyut Ombudsman**

1. Sri.K.Laxmi Narayana, S/o. Sri.K.Venkaiah, Ramanajapur,,  
Shamshabad, R.R.District - 501 504. Cell: 9989604927.

2. The ADE/OP/Shamshabad/TSSPDCL/R.R.Dist.
3. The DE/OP/Rajendra Nagar/TSSPDCL/R.R.Dist.
4. The SE/OP/Rajendra Nagar Circle/TSSPDCL/R.R.Dist

**Copy to :**

5. The Chairperson, CGRF, Greater Hyderabad Area, GTS Colony,  
Vengal Rao Nagar, Erragadda, Hyderabad.
6. The Secretary, TSERC, 5<sup>th</sup> Floor Singareni Bhavan, Red Hills, Lakdikapul, Hyd.