



**BEFORE THE VIDUYUT OMBUDSMAN FOR THE STATE OF TELANGANA**

First Floor 33/11 kV Substation, Beside Hyderabad Boat Club  
Lumbini Park, Hyderabad - 500 063

**PRESENT : SRI MOHAMMAD NIZAMUDDIN  
VIDUYUT OMBUDSMAN**

WEDNESDAY THE SIXTEENTH DAY OF AUGUST  
TWO THOUSAND AND TWENTY THREE

**C.M.P. No. 19 of 2023-24**

**in**

**Appeal No. 43 of 2021-22**

Between

Mrs. Zakia Sultana, w/o. Mohd Sarfarz Hussain, H.No.9-10-68/A/246/1,  
Resham Bagh, Hyderabad - 500 008 Cell: 9290063863, 9676938256.

**.....Petitioner / Appellant**

**AND**

1. The Assistant Engineer/Operation/Golconda/TSSPDCL/Hyderabad.
2. The Assistant Divisional Engineer/Operation/Golconda/TSSPDCL/Hyderabad.
3. The Assistant Accounts Officer/ERO/Rethibowli/TSSPDCL/Hyderabad.
4. The Divisional Engineer/Operation/Mehdipatnam/TSSPDCL/Hyderabad.
5. The Superintending Engineer/OP/Hyderabad Central Circle / TSSPDCL / Hyderabad.

**..... Respondents / Respondents**

This petition is coming on before me for final hearing today in the presence of the authorised representative of appellant through phone call and Sri K.S.A.Saleem- AAO/ERO/Rethibowli representing the respondents virtually and having stood over for consideration till today, this Viduyut Ombudsman passed the following:

**ORDER**

This petition is registered suo-motu as per Clause 3.42 of Regulation 3 of 2015 of Hon'ble Telangana State Electricity Regulatory Commission for compliance of the Award passed in Appeal No. 43 of 2021-22 dt.26.09.2021 of

this Authority, by the Licensee-respondents.

2. This Authority in the said Award has passed the following order:-

“In the result, the appeal is allowed and the Award/Order passed by the Forum is set aside. The respondents are directed to release the (2) new Service Connections sought by the appellant at an early date, preferably within (2) days from the date of receipt of copy of this Award. The Respondents are also directed to pay compensation of Rs.5,000/- (Rupees five thousand only) to the appellant by way of adjusting the amount in future bills of any of the Service Connections of the appellant.”

3. Respondent No.3 has already filed compliance report.

4. Heard the authorised representative of the appellant through phone call and respondent No.3 virtually.

5. The point for consideration is, whether there are sufficient grounds to close the petition?

#### **POINT**

6. The respondents have filed compliance report giving credit of Rs.5,000/-(Rupees five thousand only) to the account of the appellant/petitioner. This is confirmed by the authorised representative of the appellant/petitioner. It is also represented on behalf of the appellant/petitioner that (2) new Service Connections have been released. In view of the compliance of the Award, this petition is liable to be closed.

## RESULT

7. In the result, the petition is closed.

A copy of this Award is made available at <https://vidyutombudsman-tserc.gov.in>.

Typed to my dictation by Office Executive-cum-Computer Operator, corrected and pronounced by me on this the 16th day of August 2023.

Sd/-

**Vidyut Ombudsman**

1. Mrs. Zakia Sultana, w/o. Mohd Sarfarz Hussain, H.No.9-10-68/A/246/1, Resham Bagh, Hyderabad - 500 008 Cell: 9290063863, 9676938256.
2. The Assistant Engineer/Operation/Golconda/TSSPDCL/Hyderabad.
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