

## VIDYUT OMBUDSMAN

O/o: ANDHRA PRADESH ELECTRICITY REGULATORY COMMISSION  
4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Hyderabad - 500 004

Present

**P.Solomon Herme**  
Vidyut Ombudsman

**Dated 29-10-2011**

**Appeal No. 40 of 2011**

Between

Sri M.Sambasiva Rao  
Nizampatnam, Guntur Dist

..... *Appellant*

And

1. Assistant Engineer/Operation/SPDCL/Nizampatnam
2. Assistant Divisional Engineer/Operation/SPDCL/Cherukupalli
3. Divisional Engineer/Operation/SPDCL/Bapatla
4. Divisional Engineer/Operation/SPDCL/Tenali
5. Superintending Engineer/Operation/SPDCL/Guntur

..... *Respondents*

The appeal / representation is received on 23-06-2011 against the CGRF order of APSPDCL (in CG No.300/2010-11/Guntur Circle dated 23-05-2011). The same has come up for hearing before the Vidyut Ombudsman on 18-10-2011. Sri M.Sambasiva Rao, appellant not present Sri D. Samsudhakar Rao, Assistant Engineer/Operation/Nizampatnam on behalf of respondents present, heard and having stood over for consideration till this day, the Vidyut Ombudsman passed/issued the following:

### AWARD

The appellant filed a complaint before the Consumer Grievance Redressal Forum (Forum), APSPDCL stating that appellant applied for Prawn Culture Service for 4 HP load at Nizampatnam Village and Mandal under Category - III which was registered as 31/08 dated 01-09-2008 at Tenali Divisional Office. The relevant estimate was prepared by the Respondent No.1, Sri. Kiran, AE/Operation/Nizampatnam. But so far the above estimate is not sanctioned and the amount to be paid is not intimated to him (appellant). The appellant application is lying pending still in the list of pending applications for Category-III in circle office, Guntur. No capital material is involved for the release of the

above service. The appellant is ready to pay the necessary charges to the department and requested for release of service and also requested for redressal of his grievance.

2. The matter was registered as CG No. 300/2010-11/Guntur Circle dated 23-05-2011 of Consumer Grievances Redressal Forum of APSPDCL. In order dated 23-05-2011, it was observed that there is laxity on the part of the ADE/Operation/Repalle and the AE/Operation/Nizampatnam for not submitting the estimate for a period of 45 days and as such they have to compensate the petitioner by crediting an amount of R 2250/- to the appellant's service future bills herein. Further, as per the above said order, the appellant may represent to the Vidyut Ombudsman, Hyderabad, if aggrieved, within 30 days from the date of receipt of the order.

3. On 23-06-2011, the appellant preferred an appeal which was registered as an Appeal No.40 of 2011, stating that the energy meter and a new service connection has been released in the month of April, 2011 after issuance of the CGRF order dated 23-05-2011 and as such he requested that the compensation / penalty to be credited in the future bills of the service of the appellant herein for an amount of R 2250/- may be dropped as ordered in order of Consumer Grievances Redressal Forum of APSPDCL dated 23-05-2011.

4. Notices were issued directing the parties to attend the hearing on 18-10-2011 at 11:00 A.M.

5. On 18-10-2011, heard the respondent No.1, Sri. Samsudhakar Babu, AE/O/Nizampatnam. The appellant, Sri M.Sambasiva Rao was absent. The Respondent No.1 has furnished a copy of the permanent receipt No. 028585 dated 17-10-2011 evidencing the payment of R 2250/- as ordered by the CGRF order dated 23-05-2011.

6. In view of the fact that, the payment has already been made in compliance with the above said CGRF Order dated 23-05-2011, the representation/appeal filed by the appellant has become *in-fructuous* and hence dismissed *in-limine*.

**This order is corrected and signed on this day of 29<sup>th</sup> October 2011**

**VIDYUT OMBUDSMAN**