

BEFORE THE VIDYUT OMBUDSMAN

Present

K.Sanjeeva Rao Naidu
Vidyut Ombudsman

Dated: 17 -11-2011

Appeal No. 18 of 2011

Between

Smt. S. Aruna
2-242, Adarsh Colony, Meerpet (V) & Post,
Hyderabad - 97
Rangareddy Dist

... Appellant

And

1. Asst. Engineer/Operation/Vangoor/CPDCL/Mahaboobnagar
2. Asst Divisional Engineer/Operation/ Kalwakurthy / CPDCL / Mahaboobnagar
3. Divisional Engineer/Operation/ Mahaboobnagar Circle / CPDCL / Mahaboobnagar
4. Superintending Engineer/Operation/Mahaboobnagar Cicle/CPDCL/
Mahaboobnagar

....Respondents

The appeal / representation filed dt 25.04.2011 of the appellant has come up for final hearing before the Vidyut Ombudsman on 15.11.2011 at Hyderabad appellant being absent Sri Tirupathaiah, Asst Divisional Engineer/Operation Circle/APCPDCL/ Kalwakurthy for respondents present and having stood over for consideration till this day, the Vidyut Ombudsman passed / issued the following :

AWARD

The appellant preferred this appeal when the order of the Forum is not implemented. The Forum for Redressal of Consumer Grievances of APCPDCL passed the order by giving direction to the 2nd respondent to take necessary action as per the advise of APCPDCL's legal adviser. Even after taking legal opinion, they have not implemented the order.

2. When the appeal is posted for hearing on 15.11.2011 the appellant failed to attend before this authority but 2nd respondent present and reported that the request of the appellant is complied with and grievance of the appellant is fulfilled.

3. In the light of the above said representation, the appeal is to be disposed as if the order of CGRF is complied with.

4. In the result, the appeal is disposed as the grievance of the appellant is complied with.

5. In the result, the appeal is dismissed.

This order is corrected and signed on this day of 17th November, 2011

VIDYUT OMBUDSMAN